

■ Message from the Chairwoman

It is my privilege to welcome you to the 2010 Capital District Transportation Authority Annual Report as we celebrate 40 years of connecting Upstate New York's Capital Region. Our team of 700 employees take pride in connecting people to jobs, medical appointments, shopping and landmark destinations across our service area. Some could say we connect people to life, and during the current economic instability, our role of delivering quality transit service that offers real world solutions has taken on heightened importance.

Several prominent community organizations have presented us with awards of excellence that reflect the diverse missions of our community in support of social services, intermodal connections, cultivating a healthy workplace environment, and for advocating to keep necessary funding levels so our customers have the accessibility they have come to expect.

We continue cultivating programs that expand mobility options, making us more relevant in our community. Some of the exciting projects underway include "Try Transit" programs that offer incentives to area businesses for joining our monthly SWIPER pass program and the coordination of vanpools for customers that have ever changing transit needs. As the region's mobility provider we have taken a lead role in the revitalization of the Schenectady Train Station, created a partnership with the Albany Convention Center Authority, and continued to administer federal grant opportunities for area municipalities.

To make these and other meaningful projects happen, we count more than ever on the voices of our stakeholders. We continue to work together to raise awareness of how gaps in transit funding translate into gaps in transit service. Public transit is critical to a swift economic recovery and can serve as the driving force to get state and local elected officials on board and see the benefits our service provides for millions of customers on a regular basis.

We concluded the year on a high note as we held a press conference to unveil the first Bus Rapid Transit service in upstate New York. Joined by leaders of the community and government officials we officially began this new and exciting chapter in the authority's history. BusPlus will transform the way CDTA delivers service providing faster, more convenient and reliable service, something we are committed to bringing the millions of riders that count on us to get them where they need to go in the Capital Region.

Sincerely,



Denise Figueroa
Chairwoman

