

Guaranteed Ride Home Program Details

- Is available to those with a valid monthly CDTA Swiper card and to those who commute two or more times per week in a carpool, vanpool, bus, on a bike or by walking
- Requires a CDTA Swiper card or iPool2 registration
- Can be used in the event of an emergency or unplanned schedule change only
- Can be used up to six times or \$300.00 per year, whichever comes first
- Removes the most often cited "barrier" to switching from driving alone to other more environmentally friendly modes to work--the fear of being stranded in the event of an emergency

For more information:
call CDTA at 518-437-6865
or email questions@iPool2.org

The GRH program is a service designed by CDTC and CDTA, which are not responsible for taxi service provided under the Guaranteed Ride Home program and have no liability in the provision of such service.

Guaranteed Ride Home Registration for iPool2 customers

1. Your Name:

2. Where Do You Live?

3. Where Do You Work?

4. How Do You Get To Work? (check all that you use
two or more times a week):

Bus
Carpool
Carpool with Spouse or Room Mate
Vanpool
Bicycle
Walk

5. If You Take The Bus To Work, Which Bus Company
and Route Do You Take?

Bus Company: _____

Route _____

6. Please Provide Your Phone # or Email Address:

Mail this form to:
CDTA GRH Program, TDM
110 Watervliet Ave
Albany NY 12206

Guaranteed Ride Home

482-8822



CDTA



Capital District
Transportation
Committee

What Is Guaranteed Ride Home?

Many people are reluctant to switch from driving alone to carpooling, vanpooling, taking the bus, bicycling or walking to work because they are afraid of being "stuck" if an emergency arises or if they have to work late. Guaranteed Ride Home (GRH) acts as a "safety net," and provides you with a free taxi ride home in these situations.

Guaranteed Rides must originate at your work location. Rides to your home address or the park-and-ride lot where you parked in the morning will be approved, and intermediary stops to daycare centers, schools or medical facilities will also be allowed. At least one end of your trip must be within Albany, Rensselaer, Saratoga, or Schenectady County.

What Are The Eligibility Requirements?

You are eligible if you regularly (2 or more days/week)

- ride a bus,
- carpool,
- vanpool
- bicycle, or
- walk to work



CDTA monthly Swiper customers:

No registration is necessary – you can use the serial number on the back of the Swiper card.

Car/Vanpoolers, Bus Riders (without a CDTA Monthly Swiper Card), Bicyclists, Walkers:

Register for the GRH program at www.iPool2.org. Once registered, iPool2 will provide you with a GRH ID number. You will need to provide this ID number to the taxi driver.

If you do not have internet capabilities, you can submit the form on the back of this brochure to CDTA to register for GRH. Your GRH ID number will be mailed to you, after which you will be eligible to use GRH.

How Do I Schedule a Guaranteed Ride Home?

When you need a GRH, you must contact the Guaranteed Ride Home program at 482-8822 to schedule the trip.

The call-taker will ask for your name, address, and Swiper number or GRH ID number to verify your eligibility. If the information you provide on the phone matches the information contained in the GRH database, the taxi ride will be scheduled.



When the taxi arrives, you must provide personal identification and your GRH ID (or Swiper) number.

What Are the Restrictions to the Guaranteed Ride Home Program?

Guaranteed Ride Home will be available only for unplanned circumstances which cause you to be unable to get home in a timely or usual manner. For example, you would qualify for guaranteed ride home in the event of personal or family illness, having to work late unexpectedly, or having been stranded by the bus or carpool partners. The program will provide for a GRH a maximum of two times/month and six times/year, with an annual (calendar year) cap of \$300.

The GRH program pays the taxi company for the fare only – this does not include tip. Tips are your own responsibility.

Please note - you will forfeit your right to use the Guaranteed Ride Home program for one year if you do not use the service once it is arranged.

	
Guaranteed Ride Home 482-8822	
Name:	_____
GRH ID #:	_____

iPool2 registrants – fill in your GRH ID#, cut this card out, and keep it in your wallet