



2024

ANNUAL REPORT

2025



 CDTA.ORG



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FROM THE CHAIRMAN

On behalf of the Board of Directors, it is with great pride that I present the Capital District Transportation Authority's Annual Report detailing the organization's performance and strategic progress over the past fiscal year.

*As the regional authority on mobility, CDTA has continued to advance its mission through **disciplined execution, innovation, and a deep commitment** to the communities we serve.*

CDTA made measurable strides in strengthening our transportation network over the past year, expanding service delivery, and enhancing system-wide efficiency. Key milestones include record-breaking ridership of more than 18 million trips, the successful launch of two new Mobility Hubs, and increased market presence in emerging mobility services.

These outcomes are the result of deliberate investment in infrastructure, technology, and strategic partnerships. Our approach reflects a shift from traditional transit operation to a fully integrated mobility platform – positioning CDTA as a central player in the region's economic and community development.

The Board takes pride in our organization's ability to align operational performance with long-term strategic priorities. Our growth trajectory is supported by a forward-looking Transit Development Plan focused on scalability, sustainability, and responsiveness to customer and community needs.

We are deeply appreciative of the CDTA workforce, whose dedication and professionalism underpin our ability to deliver consistent, high-quality service every day. Their contributions remain essential to fulfilling our role as a catalyst of access, equity, and opportunity across the region.

We also extend our thanks to stakeholders, elected officials, and community partners who collaborate with us in pursuit of shared outcomes – your continued engagement is vital to our success and to the broader effort to modernize and enhance the region's infrastructure.

CDTA enters the coming year with new leadership, momentum, clarity of purpose, and an unwavering commitment to delivering value to our customers, our communities, and the region at large.

Sincerely,

A handwritten signature in black ink, reading "Jayme Lahut".

Jayme Lahut
CDTA Chairman of the Board



FROM THE CHIEF EXECUTIVE OFFICER

The past year has marked a period of meaningful change and advancement for the Capital District Transportation Authority, defined by disciplined expansion, operational enhancements, strategic partnerships, and the highest ridership in our organization's 54-year history.

*This progress is made possible by the commitment of more than 780 CDTA employees who **exemplify operational excellence and remain steadfast in advancing our core mission:** to provide mobility solutions that connect our communities.*

We continue to broaden our regional impact through targeted service deployments and a refined route network that enhances connectivity across localities. These improvements directly support our strategic objective of delivering accessible, efficient, and equitable mobility solutions.

Innovation remains central to our business model and touches virtually every facet of operations. Over the past year, we have expanded our portfolio of services, introduced new mobility products, and leveraged technology to positively enhance customer experience.

Building on this innovation, and in alignment with our commitment to advancing community impact, we successfully introduced two new Mobility Hubs into our system in 2024. These hubs strategically integrate multiple transportation modes into centralized locations, offering improved connectivity, new amenities, and safer access.

Our menu of mobility options continues to flourish with record-breaking ridership not only on our fixed-route service, but also in emerging mobility with CDPHP *Cycle!* surpassing more than 82,000 rides this year. We are excited for the expansion of *DRIVE* electric car-sharing, and look forward to the Universal Access program surpassing its highest enrollment level to date.

On behalf of CDTA's leadership, I extend my sincere appreciation to the Board of Directors, our employees and retirees, our customers, and our many regional partners. Your unwavering support has been instrumental to our progress. We look forward to expanding access to empower the region, accelerating innovation through distinctive programs and partnerships, and driving community change.

We're here to get you there, and we're proud to have you along for the ride.

Cordially,

A handwritten signature in black ink, appearing to read 'Frank Annicaro'.

Frank Annicaro
CDTA Chief Executive Officer

CDTA Provides **Mobility Solutions** that **Connect** the Region's **Communities**



The Capital District Transportation Authority proudly provides mobility solutions that connect the Region's communities. This mission guides our daily work, ensuring our comprehensive network of services is financially sound, supportive of the region's communities and flexible to changing conditions. While CDTA vehicles travel across six counties that extend over 3,400 square miles, most of our bus routes are concentrated in a 150-square mile urbanized area. More than 50,000 customer boardings take place each weekday on CDTA vehicles, while nearly one million people board trains at the Joseph L. Bruno Rail Station and Saratoga Springs Train Station facilities annually. As we look to the future, CDTA remains proactive to industry trends and dedicates resources to projects that will have the greatest impact. This work allows us to set new standards, grow our technical expertise, and foster innovative solutions that positively impact the customer experience.

CDTA WORKS TO ACCOMPLISH THIS MISSION BY:

- Continually identifying ways to increase transit ridership and customer revenue.
- Taking a leadership role in shaping regional growth and improving the transportation landscape.
- Delivering a range of services that satisfy a diverse market of customers.
- Developing innovative ways to attract and retain a high-quality workforce.
- Identifying appropriate funding sources to meet the region's transportation needs.

EXPANDING ACCESS & EMPOWERING THE REGION





ADVANCING MOBILITY AND COMMUNITY IMPACT

At the Capital District Transportation Authority, we are constantly working to integrate our services into the fabric of communities, positioning CDTA as a leader that empowers the region through mobility options and access to economic opportunity. From April 2024 to March 2025, there were more than 18.4 million boardings throughout the CDTA system; a 12% increase over last year and the highest ridership total in our 54-year history. This record-breaking resurgence in ridership, fueled by our innovative mobility menu, has propelled CDTA to the forefront of transit on the local and national level.

Over the past year, our organization has achieved significant milestones like the introduction of

new services and the establishment of strategic partnerships that enhance connectivity for our customers. These achievements have resulted in meaningful regional progress, supported by continued investment in infrastructure and service enhancements that improve the overall quality of life throughout the region.

As part of this work, we entered Phase 2 of updating our Transit Development Plan (TDP), which serves as a strategic framework for future service planning, implementation, and mobility initiatives. Central to this effort is the input of key stakeholders – customers, employees, and regional partners – to ensure the TDP accurately reflects the needs of the communities we serve and guides the effective allocation of resources.

Advancing our commitment to regional mobility and community impact, two new Mobility Hubs were added to our system in 2024. Mobility Hubs integrate different modes of transportation within a single location that gives customers improved connections between bus routes, comfortable waiting areas, and safe pedestrian access, as well as micro-mobility options like *DRIVE* electric car sharing and CDPHP *Cycle!* bike sharing.

The Gateway Mobility Hub in our regional portfolio opened in Schenectady in 2023, serving as a critical hub for over a dozen transit routes,

including connections to Montgomery County, and new mobility options and improved amenities on one of the city's busiest corridors.

Building on the success of the Gateway Mobility Hub, CDTA completed the Liberty Square Mobility Hub in the City of Troy in fall of 2024. Offering a dedicated parking space and EV charger for the *DRIVE* electric car sharing program, as well as CDPHP *Cycle!* bikes, this hub was designed to seamlessly integrate into the urban neighborhood it serves. Improved amenities like a heated shelter and sidewalks complement customer access to a wide range of mobility solutions.



The improved aesthetic, pedestrian access points, and seamless connectivity were touted by many, including New York State Senator Jake Ashby, who said:

*"Making public transit more accessible and convenient is a **win for our quality of life, our economy, and our environment.** I'm grateful that CDTA is investing in Troy."*

On the heels of the Liberty Square Hub rollout, in late 2024 the ribbon was cut for the South Manning Mobility Hub near the St. Peter's Health Partners campus in Albany. This hub features high-level lighting, a heated shelter, and upgraded sidewalks that enhance pedestrian safety. The South Manning Mobility Hub boasts connections to Routes #13 and #106, as well as a CDPHP *Cycle!* bike rack so customers can easily explore the surrounding community.

Additional mobility hubs are being considered throughout the Capital Region, and the future is bright. These investments are driven by the underlying needs of communities and fueled by a well-designed route network and menu of mobility options which provide customers with more convenience and endless opportunity. The wheels are constantly in motion for CDTA to continue strengthening service, introducing new products, and serving customers by providing mobility solutions that connect the region's communities.



GREATER GLENS FALLS: CELEBRATING ONE YEAR OF CONNECTIONS!

In January 2025, CDTA celebrated one year of service in Warren County following a merger with Greater Glens Falls Transit (GGFT). Enhancing the network to serve as a six-county system has been a phased approach driven by outreach and advocacy to address community needs on the northern edge of our service area.

With details of our expansion in Warren County completed, we focused on integrating the fare structure and route network into the overall CDTA system. We continue to gather data, talk with customers, and learn more about the community to help develop a plan to move service forward, with the goal being to connect

Warren and Saratoga Counties for the first time.

This year also saw our first Universal Access partnership in Warren County, with SUNY Adirondack, as well as an exciting summer season celebrating the 30th Anniversary of the Lake George Trolley with expanded service and longer operating hours. As we look to the future, CDTA's role in Warren County will continue to deepen through strategic partnerships, strengthening regional connectivity, improving mobility for residents and visitors, and supporting economic growth.





HONORING A DISTINGUISHED CAREER & LOOKING TO THE ROAD AHEAD

Earlier this year, Carm Basile, Chief Executive Officer of CDTA for 15 years, announced his retirement concluding a career in public service that was driven by the dedication and the desire to help the community thrive. Basile's transit career spanned 43 years, beginning as a Transportation Planner in 1981. During his tenure, Basile focused on raising the company's profile on the local, state, and national level, ensuring the organization matters just as much to those who may never ride with CDTA as those who ride every day.

While the search for Basile's successor was underway, Vice President of Finance & Administration Michael P. Collins was named Interim CEO in December 2024. With over 38 years with the company, Collins stepped up to lead CDTA until its new Chief Executive Officer Frank Annicaro took the helm in spring 2025. Annicaro most recently served as Senior Vice President of the New York City Transit Department of Buses for the Metropolitan Transportation Authority (MTA), bringing over 35 years of progressive transit experience to help drive his vision for CDTA's future success.



ACCELERATING INNOVATION



DISTINCTIVE PROGRAMS & PARTNERSHIPS SPARK A BRIGHTER FUTURE

Success at CDTA is fueled by innovation and the desire to develop new solutions and strategic partnerships that offer value for customers and are impactful to the community. Our Universal Access (UA) program is a nexus for accomplishing these goals. The program was originally designed to support local colleges and school districts, but since its inception UA has developed

into a route-enhancement device, ridership generator, and a quality-of-life improvement tool for countless regional employers.

With nearly 60 partners enrolled, Universal Access generates more than \$7 million in annual revenue and accounts for nearly 35% of customer payments. The program's scalable and adaptable design allows it to meet the complex needs of large organizations, such as St. Peter's Health Partners, while remaining accessible and practical for smaller businesses, agencies, developers, and nonprofit incubators seeking to leverage its benefits.

*With nearly **60 partners enrolled**,
Universal Access generates more than
\$7 million in annual revenue and accounts
for nearly **35% of customer payments**.*

The primary objective of the program is to support partner organizations by simplifying the daily commute for their employees, students, or members, ultimately reducing stress and financial burden while improving access to regional assets like employment, services and recreation.

The program grants unlimited access to the CDTA network by swiping an employee ID or *Navigator* card. Costs are covered through a pre-negotiated fee structure, offering financial predictability and administrative ease for our partners. This model offers a compelling incentive for employers seeking to strengthen workforce recruitment and retention efforts.

By delivering cost-effective, efficient, and convenient commuting options, UA creates value for both CDTA and its partners. Program agreements are fully customizable, providing participants with seamless access to the CDTA system. In many cases, agreements incorporate additional services, such as FLEX On Demand and CDPHP *Cycle!* bike sharing, reinforcing UA's position as a comprehensive multimodal mobility solution.

The UA program plays a critical role in stimulating ridership and strengthening the transit network, contributing to enhanced frequencies and expanded coverage along high-demand corridors. Beyond its function as a ridership and revenue generator, UA also serves as a cornerstone of CDTA's community engagement strategy.

A notable example of this impact is the partnership launched with the Downtown Troy Business Improvement District (BID) in May of 2024, which underscores UA's role in fostering collaboration among small local businesses and expanding access to reliable transit options for a broader audience.

This distinctive partnership applied the UA concept and expanded it to a managing partner in a defined urban area, benefiting numerous small businesses under the Downtown Troy BID's membership umbrella. Feedback from this partnership has highlighted the positive impacts of reducing employee costs, alleviating stressful commutes, and improving regional connectivity.



The past year marked a period of accelerated growth for the Universal Access program, which culminated in an announcement welcoming the Capital Region's largest grocery retailer – Price Chopper/Market 32 – to the program in December 2024. Price Chopper/Market 32 has more than 5,000 employees across the region who now have unlimited access to CDTA's network.

As Blaine Bringham, President of Price Chopper/Market 32, noted: "Our teammates are at the heart of everything we do... Joining CDTA's Universal Access program is our way of saying 'thank you' for all of their hard work and part of our ongoing promise to make their journey – to work, in their careers, and in life – as smooth and supportive as possible."

As a direct result, CDTA has enjoyed record ridership, with over 18.4 million boardings in the past year. Strong partnerships in the community, like those forged through Universal Access agreements, continue to drive us forward.

CDTA's commitment to delivering innovative mobility solutions remains a foundational element of its strategic direction. In this context, the Universal Access program serves as a signature initiative, reinforcing improved community connections and playing a vital role in advancing both organizational and regional success.



YOUR ONE STOP MOBILITY SHOP

FLEX FLEXIBLE BY DESIGN, POWERED BY DEMAND

In the past year, FLEX On Demand underwent targeted operational enhancements to expand service efficiency and maximize coverage through an integrated mix of responsive solutions. Designed to meet the evolving mobility needs of the Capital Region, FLEX operates across two defined service zones, delivering point-to-point transportation aligned with customer demand.

All reservations are managed through the CDTA *Navigator* mobile application or by calling CDTA's Call Center, ensuring seamless access. The FLEX platform leverages dynamic routing technology

to match vehicles with real-time demand, thereby reducing wait times and improving service reliability.

FLEX continues to demonstrate strong performance, with year-over-year ridership growth reaching 116,138 rides in the most recent fiscal year. CDTA conducts ongoing performance evaluations – including wait time analysis and service responsiveness – to ensure delivery of a high-quality, data-driven mobility solution that aligns with regional transportation goals and customer expectations.

DRIVE

CHARGING FORWARD WITH *DRIVE*

Now in its third year of operation, *DRIVE*, our all-electric car-sharing initiative, delivers around-the-clock access to a network of zero-emission vehicles, reinforcing CDTA's commitment to sustainable on-demand mobility solutions. Originally launched with select rental locations in Albany County, the program has strategically expanded into the cities of Schenectady and Troy. Future growth will be guided by market demand, infrastructure readiness, and fleet capacity.

As an alternative to personal vehicle ownership, *DRIVE* empowers users with flexibility, cost efficiency, and the autonomy of self-service mobility. Aligned with CDTA's broader strategic objectives, the program is well positioned for fleet growth, geographic diversification, and the introduction of new rental access points to support the evolving mobility needs of the Capital Region.

 **107,000** MILES DRIVEN 

300+ MEMBERS



2,500 TRIPS



MORE CARS, COMING SOON!



MORE BIKES, MORE LOCATIONS & MORE ADVENTURES!

Managing bike-share programs is a rarity among transit systems, yet CDTA's strategic foresight and innovation have positioned the organization for success with the CDPHP *Cycle!* program.

CDPHP *Cycle!* had a record-breaking 8th season that included nearly 83,000 rides and access to over 600 bikes, including more than 400 e-bikes, as well as an expansion into the Town of Bethlehem. Ten new stations were added across the system and customers used new app technology that made renting bikes quicker and easier.

Every year, demand for the CDPHP *Cycle!* program is growing, reinforcing the need for more mobility throughout our service area. More than 373,018 rides have been taken since CDPHP *Cycle!* hit the streets in 2017!



173K+
MILES
RIDDEN



11.75M
CALORIES
BURNED



62,475
CARBON LBS
REDUCED



82,898
TOTAL
RIDES



3,011
MINUTES
OF RIDING



279
MILES
RIDDEN



337
ACCOUNTS
CREATED

SCOOT

SCOOT POPS BACK UP!

A fan favorite popped back up last year with the addition of SCOOT, an electric scooter pilot program. The program was first created back in 2021 to gauge local interest and test system integration. This year, CDTA was proud to host a series of pop-up weekend events in Albany, Saratoga, Schenectady and Troy throughout the fall to showcase how the vehicles operate alongside other transportation modes.

SCOOT customers learned how to lock scooters up when not in use, avoid identified 'no-go' zones and operate the vehicles on roadways only. The pilot program helped preview our technology and provide CDTA with operating experience, looking toward the potential for this mobility solution to be more readily available!



DRIVING COMMUNITY CHANGE



STRENGTHENING WHAT CONNECTS US

As CDTA's presence in the community continues to grow and change, so too does the demand for our support across a wide range of events and initiatives. From operating shuttles for local events to mobilizing our workforce to participate in impactful volunteer efforts, CDTA remains steadfast in its mission to connect and uplift the Capital Region.

These efforts are not ancillary; they are central to who we are. Our work each day includes being active members of chambers of commerce, business improvement districts, neighborhood groups, and professional organizations. CDTA's role extends well beyond transportation – it involves volunteering our time and expertise on boards and civic organizations, highlighting the importance of the work we do and the positive impact we have on our communities. We are a catalyst for opportunity and empowerment, committed to enriching the lives of those we serve every day.

One such example embodying the spirit of community is the Albany County Nature Bus. With four successful seasons of service, this complimentary program continues to grow year-over-year. It was developed in collaboration with the Mohawk Hudson Land Conservancy, the New York State Department of Environmental Conservation, and the New York State Office of Parks, Recreation, and Historic Preservation. Its aim is to connect residents of urban communities with access to the region's natural green spaces – experiences that may otherwise be out of reach.

Two available routes are identified by beaver and warbler icons that differentiate rotating schedules from May to October and give residents numerous destinations to explore. The service is geared towards free programming at each site, as well as ensuring that all locations are open to the public. In addition, the fourth season saw exciting "Meet the Nature Bus" events promoted by partners to bring more awareness to the program and its destinations.

The 2024 season also welcomed a Schenectady Nature Bus Butterfly Line for the second year. From July to September, attendees were able to experience natural spaces in Schenectady County as well as outdoor opportunities like trail walks and other self-guided activities.

CDTA continues to serve as a key driver of regional mobility throughout the summer, aligning transit services with the Capital Region's recreational and economic activity. Our suite of seasonal offerings provides critical connections to high-demand destinations including parks, lakes, pools, and other leisure venues. The integration of CDPHP *Cycle!* stations – strategically located along and adjacent to our fixed-route network – further enhances multimodal access and reinforces our role in delivering flexible, customer-focused mobility solutions.

These initiatives are underpinned by strategic partnerships and targeted outreach, enabling us to elevate community engagement while reinforcing the value of public transit. A core component of this strategy is the operation of the Glens Falls/Lake George Trolley, which CDTA assumed through the acquisition of Greater Glens Falls Transit (GGFT) in early 2024. This acquisition immediately doubled our trolley capacity and marked a significant expansion of our seasonal footprint.

CDTA extended the traditional service window, launching operations earlier and continuing service through October, to better align with regional tourism demands and to support the area's economic vitality. The service was utilized



more than 100,000 times in 2024 connecting residents and visitors to destinations in Lake George, Bolton Landing and Glens Falls.

Complementing our seasonal work in Warren County, CDTA also launched the Saratoga Trolley early to support the 2024 Belmont Festival held in Saratoga Springs. This high-profile, nationally recognized event required seamless and reliable transportation infrastructure to manage increased visitor volumes and ensure ease of movement throughout the city.

CDTA's response delivered more than 4,000 rides during the four-day festival underscoring our operational agility and commitment to supporting major regional events through scalable transit solutions. These efforts reflect CDTA's broader strategic objective: to deliver responsive transit services that meet the evolving needs of the communities we serve while contributing to economic development and regional connectivity.

We are committed to advancing our impact through strategic partnerships, adaptable mobility solutions, and enhanced access to key destinations that define upstate New York's appeal. These efforts reinforce CDTA's role as an essential connector and catalyst for growth across the region.



HIGHLIGHTING HISTORY AT THE RAIL STATION

In a partnership with the Hart Cluett Museum, a captivating art exhibit was unveiled at the Joseph L. Bruno Rail Station showcasing the history of rail transportation in Rensselaer County. The exhibit features 16 informative panels mounted along two columns in the station's waiting area, so travelers and visitors alike can embark on a visual journey through the rise of rail travel from the 1830's to the present day. The project was designed by Joey Morse, an Architecture Major from the RPI Class of 2024, and art-directed by RPI professor Sara Tack.



CELEBRATING THE SEASON WITH A SMILE

We kicked off the 7th Annual Fall Festival in October, where nearly 500 children from Albany and Watervliet enjoyed fall-themed refreshments, safety demonstrations, a harvest hayride, pumpkin decorating and more at CDTA headquarters. The festival is a volunteer effort from CDTA employees who staff event booths and lead groups of children to different activities, highlighting how our workforce proudly gives back to the communities they serve.

HEATED COMPETITION SPARKS **COMMUNITY SUPPORT**

CDTA was once again honored to partner with the American Cancer Society in support of breast cancer awareness through the Men Wear Pink campaign. Throughout October, specially branded pink buses served as mobile symbols of support, raising visibility for breast cancer research across the Capital Region. As part of our continued commitment to community engagement, CDTA hosted its Annual Pink Bus Pull, a high-energy fundraising event that brought together teams from across the region to demonstrate strength and solidarity. Participants competed by pulling a 30,000-pound CDTA bus over a 30-foot course, contributing to a collective fundraising effort for a meaningful cause. The Albany Fire Department secured the top spot, followed by Siena College's baseball team and the Albany County Sheriff's Office in second and third place, respectively. This initiative is a calling card for our community commitment and reflects CDTA's ongoing dedication to meaningful partnerships.



CDTA IN THE COMMUNITY



RUNNING ON DEDICATION

Our employees supported each other in the 2024 CDPHP Workforce Team Challenge, giving back to local charities.



MAKING STRIDES TOGETHER

We provided shuttles for the annual walk and showcased pink buses where hundreds of walkers signed messages of hope.



SALUTING OUR VETERANS

Current and retired CDTA employees who served in the military were honored at a luncheon in November commemorating their service.



RIDING WITH PRIDE

Team CDTA decorated a trolley and joined in the celebration at the Capital Region Pride Parade.



DUNKING TO MAKE A DIFFERENCE

Employees braved a dunk tank, and the aim of their fellow co-workers, to raise nearly \$1,500 for the American Heart Association!



SPREADING HOLIDAY CHEER

CDTA was delighted to participate in the 55th annual Holiday Parade in Schenectady, where decorated vehicles and festive employees lit up the procession.



ROCKING RED FOR A REASON

We partnered with the American Heart Association for National Wear Red Day during American Heart Month.



LENDING A PAW

On Christmas Eve, our team came together with donations for the Morning of Kindness at the Mohawk Hudson Humane Society.



DRIVING INSPIRATION

CDTA was on hand to help as athletes in Schenectady participated in their first Special Olympics basketball game of the season.

PAVING THE WAY FORWARD





PROGRESS FUELED BY PURPOSE

As CDTA continues to shape the future of mobility in the Capital Region, the evolving labor landscape remains a significant operational consideration. The expansion of our service area has increased the scope and complexity of our work, necessitating a larger, more agile workforce to support a robust portfolio of services, partnerships, and initiatives.

Consistent with national trends across the public transit sector, workforce recovery has been gradual. To address these challenges, CDTA is implementing strategic and innovative approaches to talent acquisition, retention, and workforce optimization. Targeted recruitment initiatives, including in-person events like open houses, have enhanced candidate engagement by offering experiential opportunities, on-site interviews, and direct access to a career in public transit.

Additionally, CDTA is actively cultivating partnerships with colleges, technical schools, and workforce development organizations to establish internship and early career programs. These efforts are designed to build a pipeline of qualified, motivated candidates and foster

the next generation of transit professionals. By aligning with educational institutions and career readiness programs, CDTA is investing in long-term workforce sustainability and strengthening its role as an employer of choice in the Capital Region.

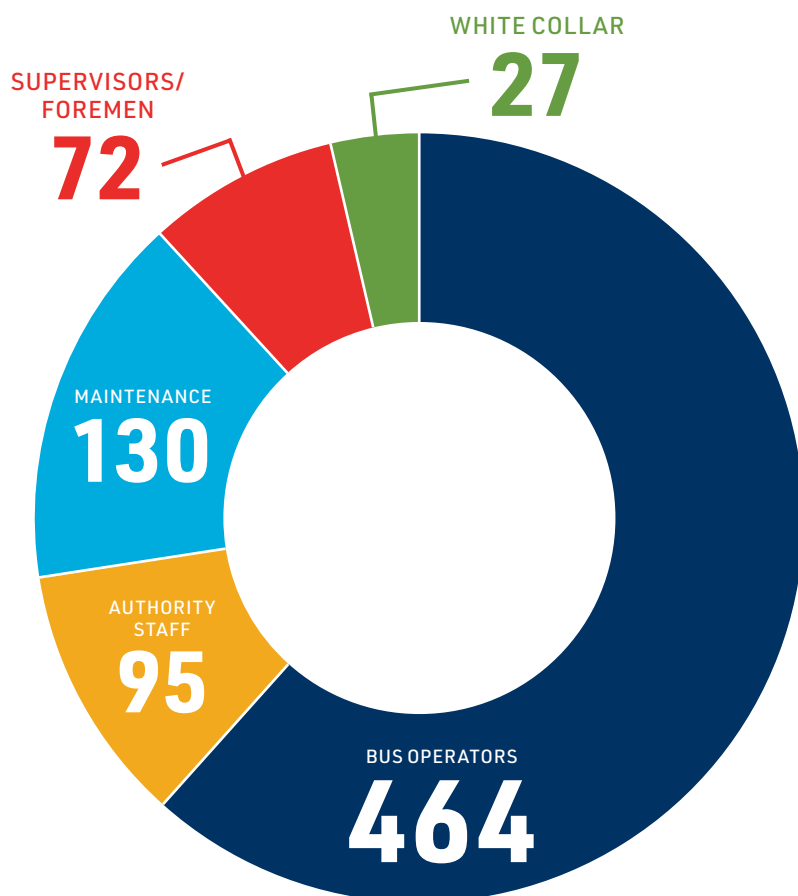
We also work to utilize CDTA's strong brand presence and trusted reputation throughout the community to generate passive recruitment leads. Our visibility – through high-quality service, community engagement, and public events – plays a critical role in attracting individuals who may not be actively seeking employment but are drawn to CDTA's mission and impact. This brand strength is made possible by the professionalism and dedication of our existing workforce, whose commitment to excellence reinforces CDTA's position as a leading transit agency and a respected regional employer.

More than 780 employees drive us forward to fulfill our mission – 660 of which are frontline workers, operating buses, fixing vehicles, overseeing operations, and monitoring service to make sure we support our communities. CDTA continues to positively impact the mobility landscape of the Capital Region and this progress is fueled by our mission, our purpose, and our people.

CAREER & TECHNICAL PARTNERSHIPS

- Schenectady High School
- Albany High School
- Tech Valley High School
- Questar III BOCES (Robert H. Gibson Technical School)
- Capital Region BOCES (Schoharie Region)
- Capital Region BOCES (Albany Shaker)
- SUNY Cobleskill
- Hudson Valley Community College
- Columbia-Greene Community College

CDTA WORKFORCE



24%
OF OUR
WORKFORCE
IS FEMALE



76%
OF OUR
WORKFORCE
IS MALE

INSPIRING LEADERSHIP THROUGH LEARNING

In 2024, CDTA gave an inaugural class of 12 future leaders the opportunity to develop executive leadership skills and strategic thinking through a cohort-style Leadership Academy. The program was created as a high-impact professional development initiative, delivering a series of six in-person monthly workshops designed to strengthen leadership acumen, communication effectiveness, and performance management across a diverse group of departments.

The program was structured to build critical leadership competencies aligned with CDTA's organizational priorities and strategic pillars. Emphasizing both technical proficiency and interpersonal effectiveness, the Academy

supported the development of emerging leaders capable of driving team performance and contributing to enterprise-wide efficiencies.

Participants were assigned to small, cross-functional teams to facilitate peer-to-peer collaboration, enhance knowledge exchange, and ensure the practical application of leadership principles. The program integrated experiential learning with executive engagement, including leadership forums and fireside discussions with senior transit executives to provide real-world perspective and strategic insight.

CDTA commends the 12 employees who successfully completed the course. Their participation underscores the organization's commitment to cultivating talent, strengthening team effectiveness, and advancing a culture of professional excellence. Well done!

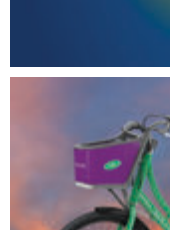
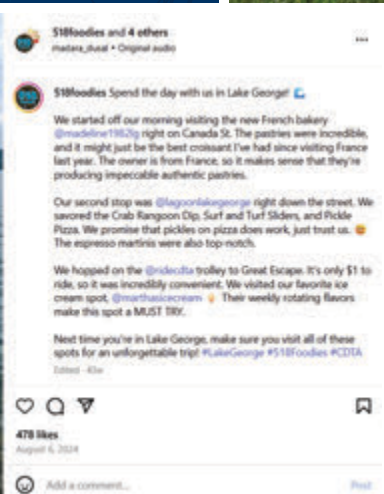
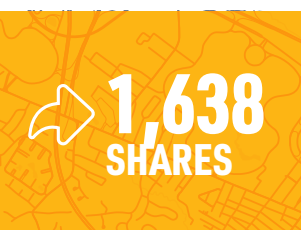
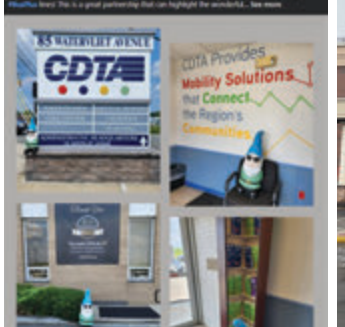
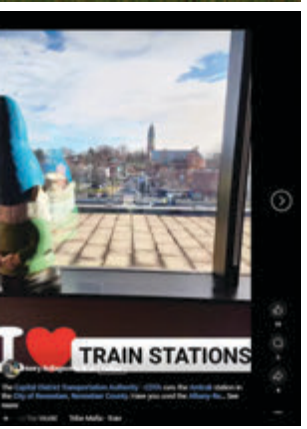
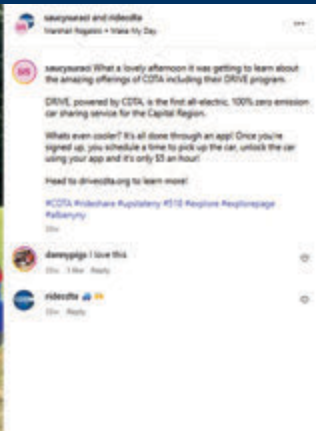


"ROADEO" MAKES A ROARING RETURN

In September, CDTA proudly hosted the return of the annual "Rodeo" – a competitive event designed to showcase the skill, precision, and professionalism of our top-performing bus operators and maintenance personnel. Participants navigated complex obstacle courses and technical challenges, reflecting the high standards required to operate and maintain transit services across the network.

Nearly 40 employees took part in the event, supported by volunteer judges from the local community. The Rodeo not only recognized operational excellence but also fostered team engagement and organizational pride. Congratulations to this year's winners, and sincere thanks to all who participated in and supported this important event.

SOCIAL SNAPSHOT





5 Fast Facts:

1. New York's smallest town by area.
2. No longer exclusively surrounded by water due to infrastructure developments, such as I-190.
3. Both a village and a town with the same boundaries, a rarity in New York State.
4. Thomas Edison had a machine works facility here, contributing to the development of his inventions.
5. Powered by the Green Island Power Authority (GIPA), one of only three public power authorities in the State.

COMMUNITY SPOTLIGHT: GREEN ISLAND



1.1M 
IMPRESSIONS

WEEKEND PLANS WITH CDTA! October 11-13, 2024



TAKE CDTA TO GRAFTON LAKES
STATE PARK THROUGH LABOR DAY!



EXPLORE AND WIN!
BOOK OF CLASSES OR A 10
OPEN GYMS TO ALBANY
NINJA LAB

THE NINJA
ABS



1,714
POSTS 

"The new purple 910 bus from
CDTA is the best thing that has
happened in recent times. The
convenience and speed of the
buses are incredible and much
appreciated." - CDTA Customer



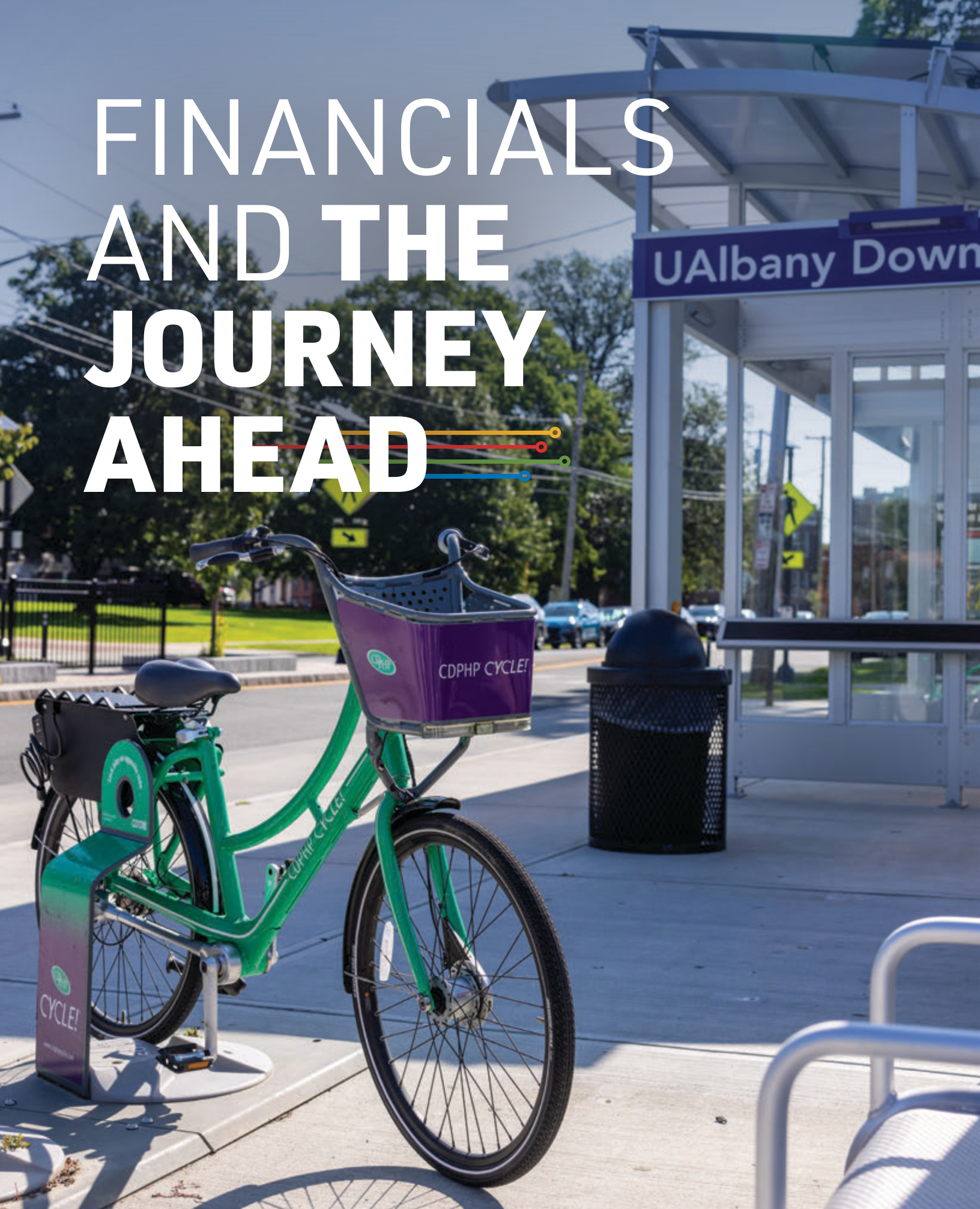
Cardam's Sunset
with CDPHP Cycle!




4.7K+
LINK CLICKS



FINANCIALS AND THE JOURNEY AHEAD





BUDGET IN BRIEF

CDTA's Operating Budget for Fiscal Year 2025 is balanced with revenue and expenses equaling \$135.7 million. Our capital expenses will total \$46.9 million, covering a variety of projects to move our multimodal transit network forward.

The budget includes revenue from customer fares and universal access contracts, mortgage recording tax, federal and state funding. Major expense lines are wages, benefits, maintenance, fuel, purchased transportation and supplies.

The operating plan is healthy and pliable to allow for unforeseen needs that may arise throughout the year. With ridership at record levels, CDTA continues to meet growing mobility demands through an adaptable and customer-focused service model.

Notably, employee compensation and benefits represent over 70% of the operating expense structure, reflecting the central role our workforce plays in delivering high-quality service. Parts and materials for our Maintenance Department, fleet and fuel costs will increase this year and that has been reflected in the development of the operating plan.

The capital budget uses federal and state grants to purchase vehicles, construction of facilities, acquisition of communication systems and maintenance of facilities. The Capital Plan is fully funded in year one, totaling \$46.9 million.

The money will be used for the Red Line BRT upgrades, construction of additional mobility hubs, fleet replacements, and other projects. These projects are integral to CDTA's long-term vision for a resilient, accessible, and innovative transportation network.

CAPITAL DISTRICT TRANSPORTATION AUTHORITY

FY2025 CAPITAL PLAN

March 21, 2024

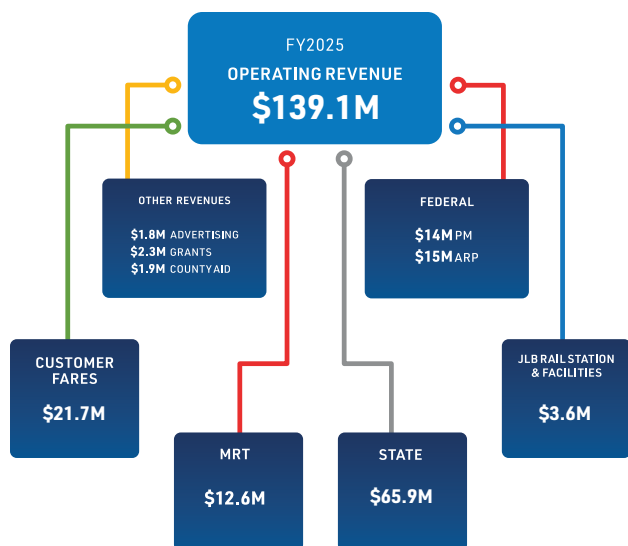
Capital projects are for safety improvements throughout the system or to replace assets exceeding their useful life. The first year of the capital plan is funded and supported by grants and federal assistance. It contains funding for mobility hubs at Manning Boulevard and at Washington/Allen Street in Albany, and in the Little Italy section of Troy.

We will provide upgrades to the Red Line BRT between Schenectady and Albany, along with a new Blue Line BRT station on Broadway in Menands. We will continue our fleet replacement plan with the purchase of 30 vehicles and a heavy-duty wrecker.

We have also incorporated new vehicles for our Glens Falls division. The five-year capital plan outlines a vision to enhance and diversify our service network and improve mobility for people in the Capital Region.

We continue to explore zero emission technology for buses and facilities which is supported by federal and state grants. The plan also includes opportunities for research, design, and construction of a new facility. These investments reflect CDTA's long-term commitment to sustainable growth, innovation, and improved mobility options for the region.

Project Name	2025
Street Amenities (Shelter Program)	\$300,000
Facilities Maintenance and Engineering	\$410,000
Buildings State of Good Repair	\$900,000
Mobility Hubs	\$590,000
RRS Enhancements	\$300,000
Glens Falls Capital Investments	\$1,395,000
Information Technology	\$1,080,475
Flex Plus Operations	\$460,000
Mid-Sized Infrastructure	\$200,000
Transit Development Plan/Route Restructuring	\$150,000
Red Line Upgrade	\$9,293,600
80 Broadway Station	\$2,323,000
Bus Operator Barriers	\$125,000
Fleet Financing 2022	\$1,555,000
Bus Replacement Program - Rolling Stock	\$12,875,000
Flex Vehicles	\$540,000
STAR Buses	\$590,000
Non-Revenue Vehicles	\$440,000
Trolleys	\$425,000
Heavy Duty Wrecker & Medium Duty Wrecker	\$1,750,000
Engine Overhaul	\$300,000
Total Expenses	\$36,002,075

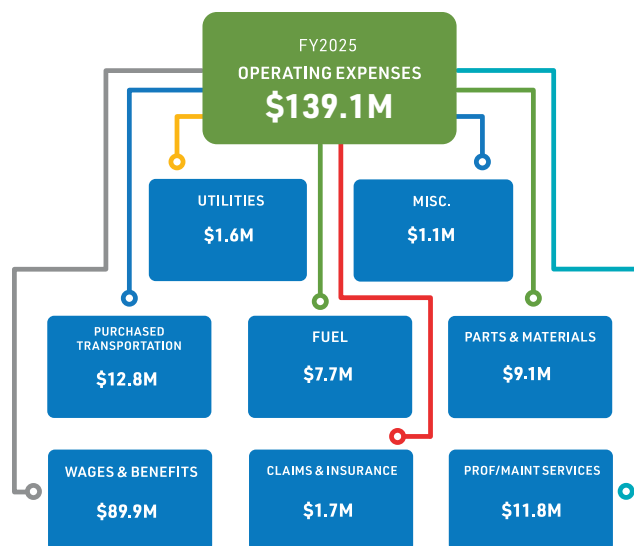


REVENUE OVERVIEW

Customer revenue continues to exceed budgeted projections, driven primarily by the sustained growth of CDTA's Universal Access (UA) program. We are budgeting more than a 6% increase in customer fares, following a 30% increase in FY2024. We remain optimistic given continued UA development, our geographic expansion, and other business opportunities.

State operating assistance increased about 8% based on a formulaic transit property amount and dedicated funding for our work in Warren County. The total increase is \$6.4 million in FY2025. We are projecting a \$1 million increase in Mortgage Recording Tax (MRT), bringing that revenue line to \$12.6 million. This is attributed to an anticipated decrease in interest rates.

In alignment with long-term financial sustainability goals, CDTA will reduce its reliance on federal funding sources, including Section 5307 funding and remaining COVID-19 relief allocations. Additional revenue growth is expected from ancillary sources such as advertising, grant programs, and operations at the Joseph L. Bruno Rail Station.



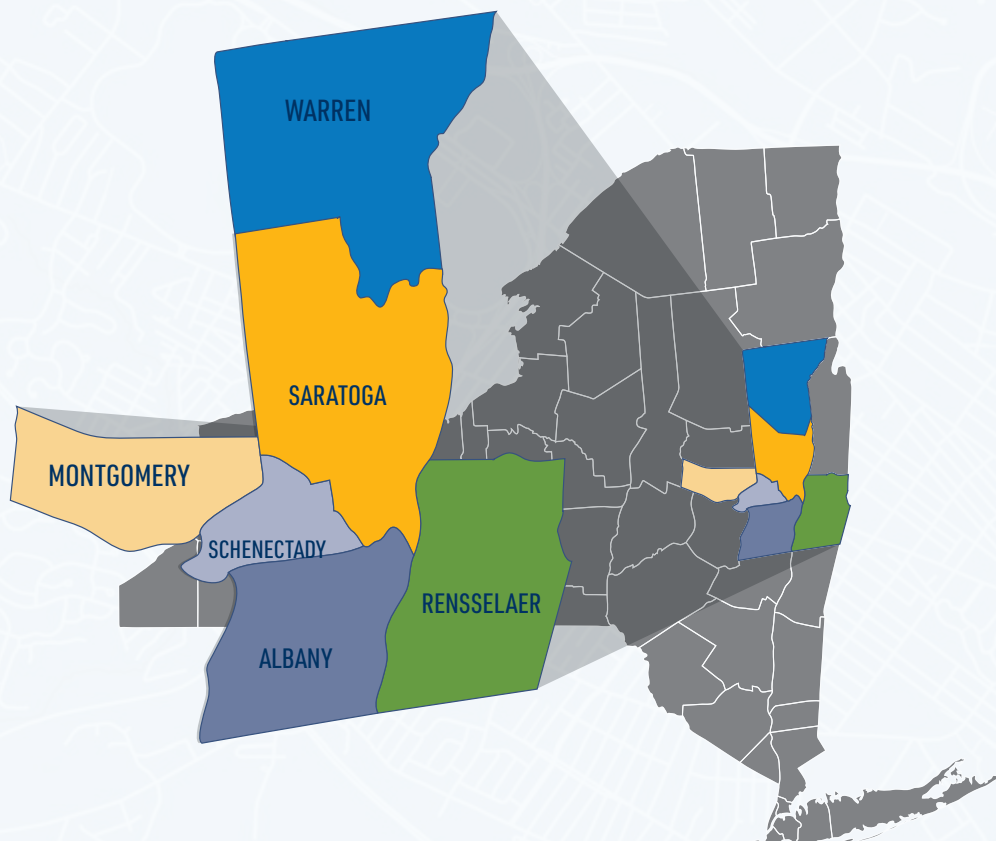
EXPENSE OVERVIEW

CDTA's commitment to workforce investment remains the cornerstone of its Fiscal Year 2025 Operating Plan. Employee wages and benefits continue to be the primary cost driver, reflecting the organization's focus on sustaining a skilled and reliable workforce. Increases in personnel costs are attributable to provisions within the new collective bargaining agreement, along with the addition of the Glens Falls operation and a full year of Purple Line BRT service that will be partially offset by a federal grant.

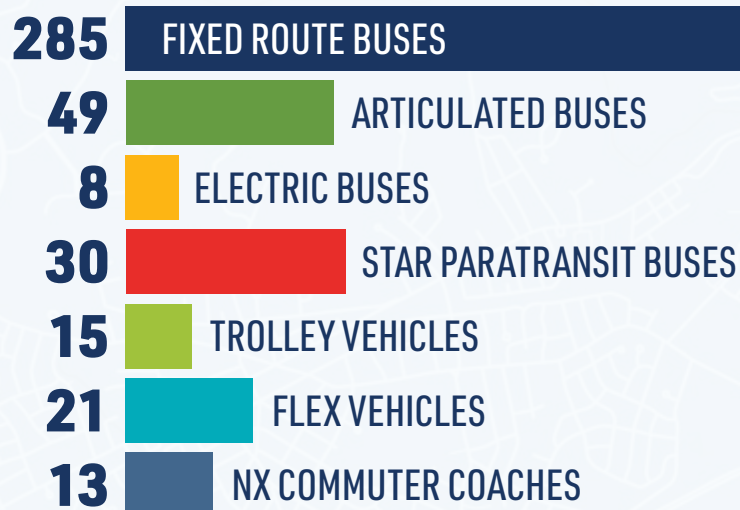
We will be increasing use of professional Services for IT Security and Telecommunications, an expansion of our ambassador pilot program and operational support for *DRIVE* electric car sharing. The maintenance service line is projected to increase due to Glens Falls facility needs, while the parts line will increase due to inflation, lingering supply chain issues, and a larger fleet of buses. Purchased transportation will increase 6.2% as lower headcounts drive operational increases, particularly in STAR.

In alignment with long-term strategic objectives, CDTA is undertaking a comprehensive evaluation of service strategy and execution, aimed at optimizing operational efficiency and improving system performance across its expanding network.

CDTA BY THE NUMBERS



MEET THE FLEET





GLENS FALLS DIVISION (495 Queensbury Ave., Queensbury)

The Glens Falls facility serves as our operating base for serving Warren County and is a combined administrative and maintenance facility.



SARATOGA SPRINGS TRAIN STATION (26 Station Lane, Saratoga Springs)

The Saratoga Springs Train Station serves approximately 25,000 people each year including CDTA, Amtrak, Adirondack Trailways and Greyhound customers. It is roughly 8,000 square feet and includes art exhibits and retail space.



ALBANY DIVISION/ADMINISTRATIVE HEADQUARTERS (110 Watervliet Ave., Albany)

The Albany facility was recently renovated and includes three in-ground articulated maintenance lifts and two new bus washes among other improvements. This facility is our administrative headquarters and our primary bus maintenance facility.

(85 Watervliet Ave., Albany)

CDTA departments operate in this building, which is part of our Albany Campus. The Facilities, Business Development, Planning, and Training Department are all located here. The building also houses the CDTA Sales Center.



TROY DIVISION (40 Hoosick St., Troy)

The Troy facility serves as our operating base for Rensselaer County and houses approximately 60 buses. We recently expanded the garage to accommodate more buses including the Blue Line BRT, while also improving maintenance bays and lifts.

JOSEPH L. BRUNO RAIL STATION (525 East St., Rensselaer)

This station is one of the busiest stations in the country, serving nearly 1,000,000 people annually. The multi-level facility features retail, commercial and meeting space, as well as ticketing, customer comfort and travel features.

SCHENECTADY DIVISION (2401 Maxon Rd. Extension, Schenectady)

The Schenectady facility serves as our operating base for Montgomery, Saratoga, and Schenectady counties.

WEST FACILITY (2345 Maxon Rd., Schenectady)

The acquisition of this property will provide additional space for CDTA operations. The building currently houses several tenants but is in the design phase to become a combined facility with the Schenectady Division.





LEADERSHIP

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(Union Member)*

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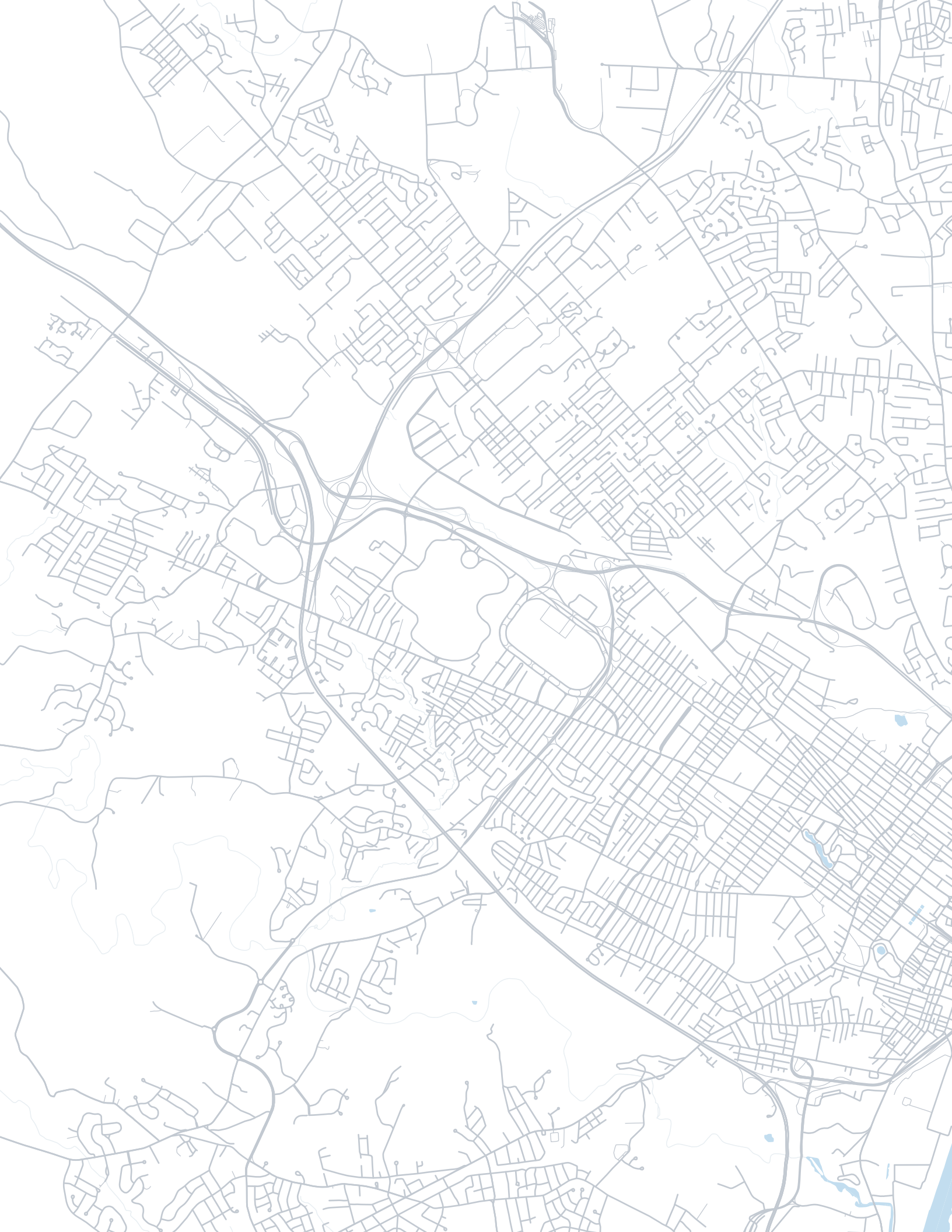
Vice President of Finance & Administration

Christopher G. Desany

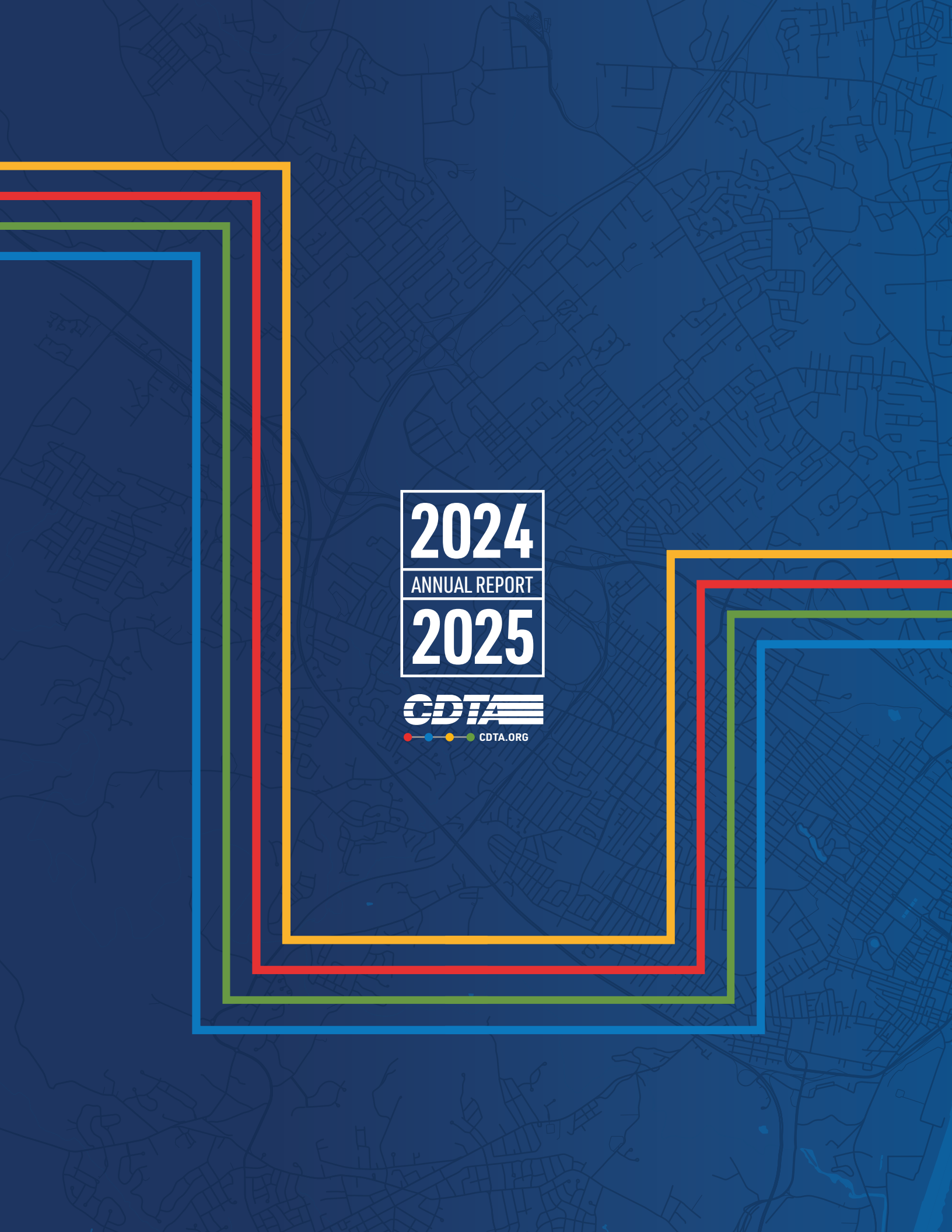
Vice President of Planning & Infrastructure

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Vice President of Operations







2024

ANNUAL REPORT

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