

HALF FARE ISSUING SITES

ALBANY COUNTY

CDTA Sales Center
85 Watervliet Avenue Albany, NY 12206
Phone: (518) 437-6875
Monday – Friday
9:00am to 5:00pm

MONTGOMERY COUNTY

MONTGOMERY COUNTY
CDTA Office
1250 RiverFront Center.
Amsterdam, NY 12010
Phone: (518) 344-2757
Tuesdays
10:00 am - 1:00 pm
(By Appointment Only)

RENSSELAER COUNTY

CDTA Troy Division
40 Hoosick Street Troy, NY 12180
Phone: (518) 437-6822
Wednesdays
10:00am to 1:00pm

SARATOGA COUNTY

Saratoga Springs Train Station
(CDTA/Greyhound Ticket Office)
26 Station Lane, Saratoga Springs, NY 12866
Phone: (518) 584-8031
Monday - Friday
(Please call ahead for hours)

SCHENECTADY COUNTY

Department of Social Services
797 Broadway #301, Schenectady, NY 12305
Phone: (518) 344-2757
Monday 9:00am to 12:00pm
Friday 1:00pm to 3:00pm
(By Appointment Only)



Navigator

HALF FARE PROGRAM

Customer Service Center
(518) 482-8822
85 Watervliet Avenue
Albany, New York 12206
www.cdfa.org



CAPITAL DISTRICT TRANSPORTATION AUTHORITY
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(518) 482-8822 | CDTA.org

WHAT IS THE HALF FARE PROGRAM?

The Capital District Transportation Authority offers Half Fare rates to citizens age 65 and older, honorably discharged veterans and disabled customers to access transit services. All customers who qualify for Half Fare, will need to obtain a Navigator Half Fare photo ID card to ride on CDTA services.

WHAT IS THE HALF FARE NAVIGATOR CARD?

Navigator is CDTA’s reloadable smart card and photo ID for those who qualify for half fare. This card verifies that customers are entitled to pay half fare and can only be used by the person it was issued to. Card expiration dates are printed on the back of the card.

CDTA Navigator Half Fare Photo ID cards are issued at select locations throughout Albany, Montgomery, Rensselaer, Saratoga, and Schenectady Counties. The addresses and telephone numbers for these locations are listed on the back of this brochure.

Half Fare Navigator Photo ID cards are automatically registered, and the balance is protected if your card is lost or stolen. Make sure to report it lost as soon as possible whether online, over the phone or in person.

Please note: Customers using Navigator smart cards will need to pay a one-time \$2 fee for all new, lost, or stolen cards.

WHO CAN OBTAIN A HALF FARE NAVIGATOR CARD?

Customers 65 years or older may obtain a Half Fare Navigator photo ID from one of our issuing sites. Just bring a valid photo ID with proof of age (i.e., driver license, birth certificate, etc.)

Customers with a verified disability have options to validate their half fare status by using any of the certification options listed on the next column.

HOW TO OBTAIN A HALF FARE CARD

1. By showing proof that you are receiving a disability benefit under one of these programs:
- Medicare
 - Social Security Disability Insurance (SSDI)
 - Supplemental Security Income (SSI)
 - Veterans Administration (VA) Disability

Just take your Medicare card or an award letter along with a photo ID to any of issuing sites where Half Fare Navigator Photo ID’s are produced.

2. By requesting certification through one of the human service agencies below:
- Center for Disability Services
 - Living Resources
 - NYS Commission for the Blind
 - Schenectady ARC
 - ACCESS-VR
 - Foster Grandparents
 - NYS Office of People with Developmental Disabilities
 - Mohawk Opportunities
 - CDPA Community Support Program
 - Department of Veteran Affairs/Veterans Industries
 - Saratoga County Rural Preservation Company
 - Northeastern Association of the Blind at Albany

Agencies shall provide qualified customers with written verification on company letterhead to confirm customers are receiving their services.

Customers with a physical or cognitive disability (without Medicare card) must have their medical professional complete a medical determination form. Forms must be signed and stamped by the medical professional.

Medical determination forms can be found on our website at www.cdfa.org under Half Fare.

HOW DO I PAY HALF FARE ON THE BUS?

Customers with a valid Navigator photo ID card pay half of the regular fare any time they use CDTA services. You can pay with cash or use your Navigator Photo ID card.

PAYING WITH NAVIGATOR:

Pay As You Go - like having cash on your card. When you ride, you will pay \$.65 for the first three rides, while the fourth and up are free for the rest of the day. You will never pay more than \$1.95 per day!

Frequent Rider – this unlimited pass is valid for 31 consecutive days from the first use and costs \$32.50.

You can add value to your Navigator card:

- In person at nearly 50 retail locations
- Over the phone at (518) 482-8822
- Online at CDTA.ORG

When you get on the bus, place your Navigator photo ID card on the card reader located on top of the farebox. Your fare will be deducted automatically. Present the Navigator card to the driver for photo verification if requested.

PAYING WITH CASH

- Regular Route Service: \$0.75
- Flex On Demand: \$0.75
- BusPlus: \$1.00

When you get on the bus, show your Navigator photo ID card to the bus operator, and using exact change, put half the regular fare into the farebox.

NORTHWAY XPRESS FARES

ZONE	CASH	NAVIGATOR	FREQUENT RIDER
ZONE 1	\$2.00	\$1.75	\$55.00
ZONE 2	\$2.50	\$1.95	\$62.50
ZONE 3	\$3.50	\$2.50	\$85.00