



**CDTA COMMITTEE AGENDA**  
**Strategic and Operational Planning Committee**  
**Thursday, November 20, 2025 | 12:00 PM**  
**Microsoft Teams & 110 Watervliet Ave**

**Committee Item**

**Responsibility**

Call to Order

Mike Criscione

Approve Minutes of Thursday, October 23, 2025

Mike Criscione

**Administrative Discussion Item**

- CDTA Core Values Refresh
- Capital Projects Update

Emily DeVito  
Emily Loughlin

Next Meeting: Thursday, January 22, 2026, at 12:00pm via Microsoft Teams and 110 Watervliet Ave.

Adjourn

Mike Criscione

## **Capital District Transportation Authority**

### **Strategic and Operational Planning Committee**

**Meeting Minutes – October 23, 2025, at 12:00 pm; via Microsoft Teams and 110 Watervliet Ave.**

In Attendance: Michael Criscione, Jayme Lahut, Peter Wohl, Patrick Lance, Georgeanna Nugent; Frank Annicaro, Amanda Avery, Chris Desany, Lance Zarcone, Jaime Kazlo, Gary Guy, Jon Scherzer, Patricia Cooper, Rich Cordero, Kelli Schreivogl, Stacy Sansky, Thomas Guggisberg, Dave Williams, Sarah Matrose, Jack Grogan, Jeremy Smith, Elide Oyanedel, Emily DeVito, Keosha Miles, Calvin Young

### **Meeting Purpose**

Regular monthly meeting of the Strategic and Operational Planning Committee. Committee Chair Michael Criscione noted that a quorum was present. Minutes from September 18, 2025, meeting were reviewed and approved.

### **Consent Agenda Item**

#### **Approve November Service Changes**

- Chris Desany provided a review of the next phase of changes for the realignment campaign. We continue to monitor the progress of the August changes, which based on initial feedback, are going very well. The ongoing themes are adjustments to service levels and coverage, while reinvesting some of those savings to improve service reliability and address operator feedback.
- Mike Williams provided details of the changes: they include a near-total replacement of routes #451 and #452 with a new FLEX zone. The Saratoga Springs FLEX change is expected to save approximately 2,100 hours a year and to provide better service. Operating hours will be 6 AM to 9 PM six days a week, and 8 AM to 7 PM Sundays. Pickup and drop-off points will primarily consist of existing bus stops. We will follow up with Board members to do a deeper dive into using the FLEX application.
- We are adjusting frequencies on the #18, #22, #100 and #922/923. We will also be removing services on #190 and #352. We will be reinvesting savings into the #100, #106, #370, and #713 to make service more reliable and in response to operator feedback. A detailed listing was provided to the Committee.
- The November pick is planned to run from November 30, 2025 to May 24, 2026.
- A resolution to approve the November service changes will be recommended to the board.

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### **Next Meeting**

Thursday, November 20, 2025, at 12:00pm via Microsoft Teams and at 110 Watervliet Ave.

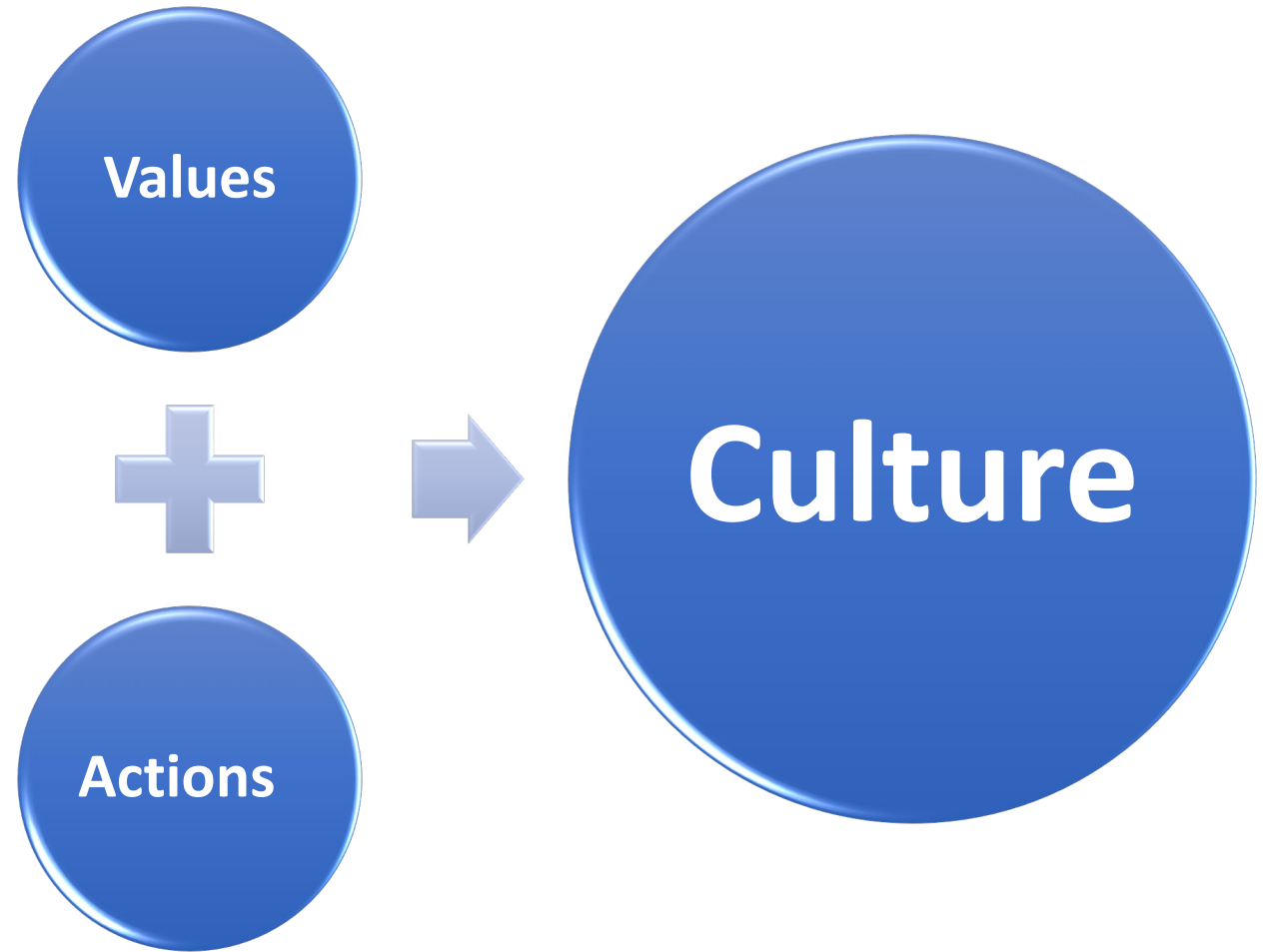
# CDTA Values Refreshed

Strategic & Operational Planning 11.20.2025



# Why are Values Important?

- Provide a shared purpose
- Shape a culture
- Guide decision-making
- Improve consistency across departments





# CDTA Current Values

CDTA designs services people want and delivers services people can rely on. We treat customers, the community, and each other with respect and integrity.

CDTA is a flexible and innovative mobility company that responds to changing needs to keep the Capital Region moving with the times. We seek to be proactive rather than reactive in meeting the needs of our region. Stakeholder relations and input are integral to our planning and development efforts.

CDTA operates a financially-stable organization that places importance on cost-recovery and operating efficiency in order to ensure the ability to deliver optimal service in the Capital Region.

CDTA takes a leadership role in helping to mold regional growth and advocate for mobility. CDTA works with local planning and business organizations to help shape regional growth in a way that provides congestion relief and basic access to our growing region.

CDTA meets the needs of both the transit-dependent rider and the choice rider by delivering a wide range of transportation alternatives and by working to ensure that its services are easy to identify, use, and pay for.

CDTA helps employers connect their employees to the workplace, delivering commuter solutions that make daily work connections efficient, economical, and reliable.

CDTA employees are the heart and soul of the organization leading innovation and productivity. We promote a positive work environment by supporting each other through effective communication, teamwork, and an appreciation for our diverse abilities and contributions.



# **CDTA Leadership Academy/Internal Working Group**

- Decided new values are needed
- Leadership Academy group created values
- Internal working group created values



# Transpro Consulting Survey and Focus Groups

- Survey by Transpro Consulting distributed to all employees
  - 130 responses
- Top words from the survey:
  - Respect
  - Accountability
  - Safety
  - Communication
- Focus groups conducted
  - 6 to 10 employees per group
  - Union and Authority employees



# CDTA D.R.I.V.E.S Success

**Dedication:** We are committed to providing mobility solutions and going the extra mile for our teams, mission, and customers.

**Respect:** We value every person we serve and work with, ensuring a fair, and collaborative environment that acknowledges various skills and backgrounds. We take accountability for our actions and deliver on our goals.

**Innovation:** We are committed to constantly improving the work we do. We will foster creativity and new ideas to enhance our services and the lives of everyone we serve.

**Versatility:** We strive to be able to adapt to the changing needs of our employees and the community, offering flexible solutions, dependable service, and clear communication.

**Excellence:** We hold ourselves to the highest professional, ethical, and financial standards to ensure optimized performance while pursuing continuous improvement and growth for our employees.

**Safety:** We put the well-being of our riders, employees and the communities we serve at the heart of every decision. By fostering a culture of vigilance and proactive safety measures, we ensure that every journey is safe for everyone on board.

# Next Steps

- Present values at the Board Retreat
- Create strategies to roll out the values
- Bring the values to life for employees



# THANK YOU!

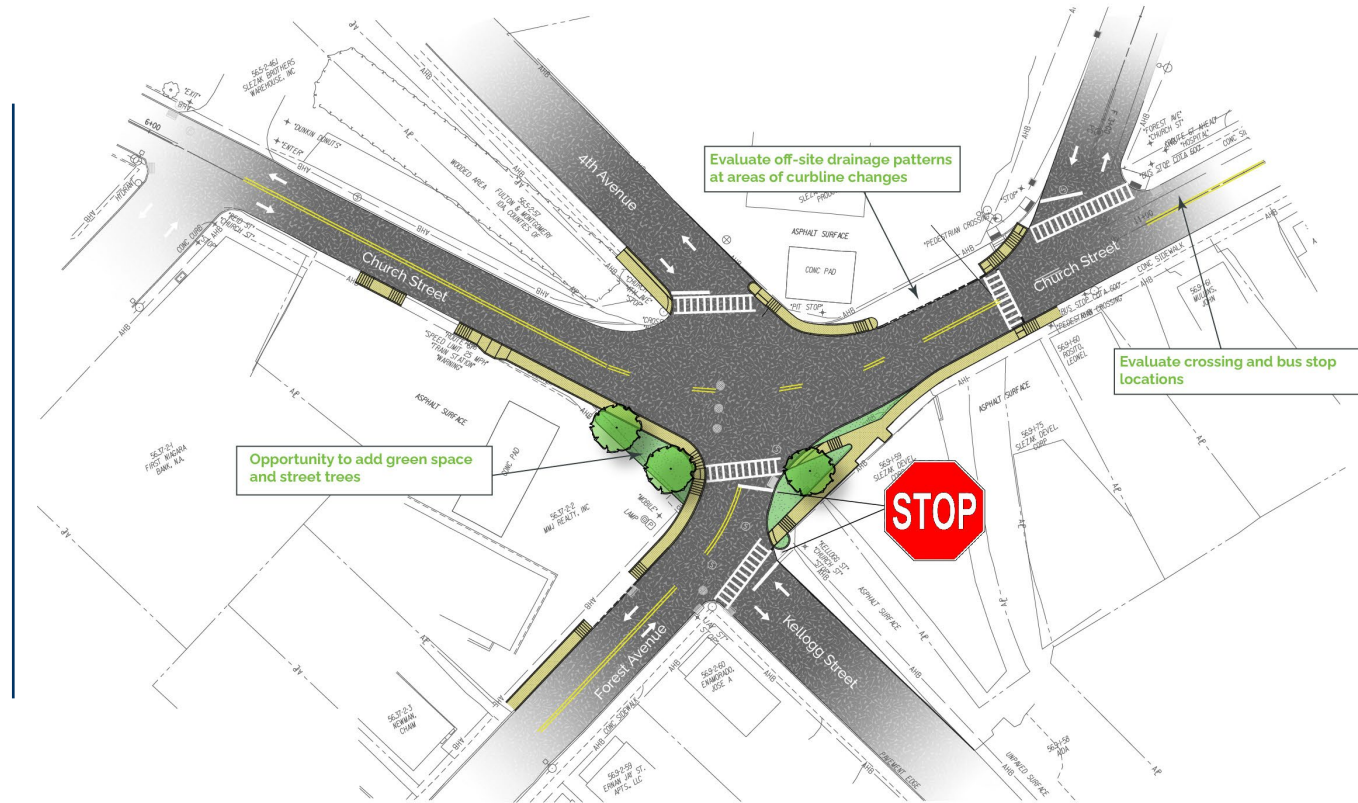
# Capital Projects Update

Strategic and Operational  
Planning Committee – 11/20/2025

## Preliminary Design

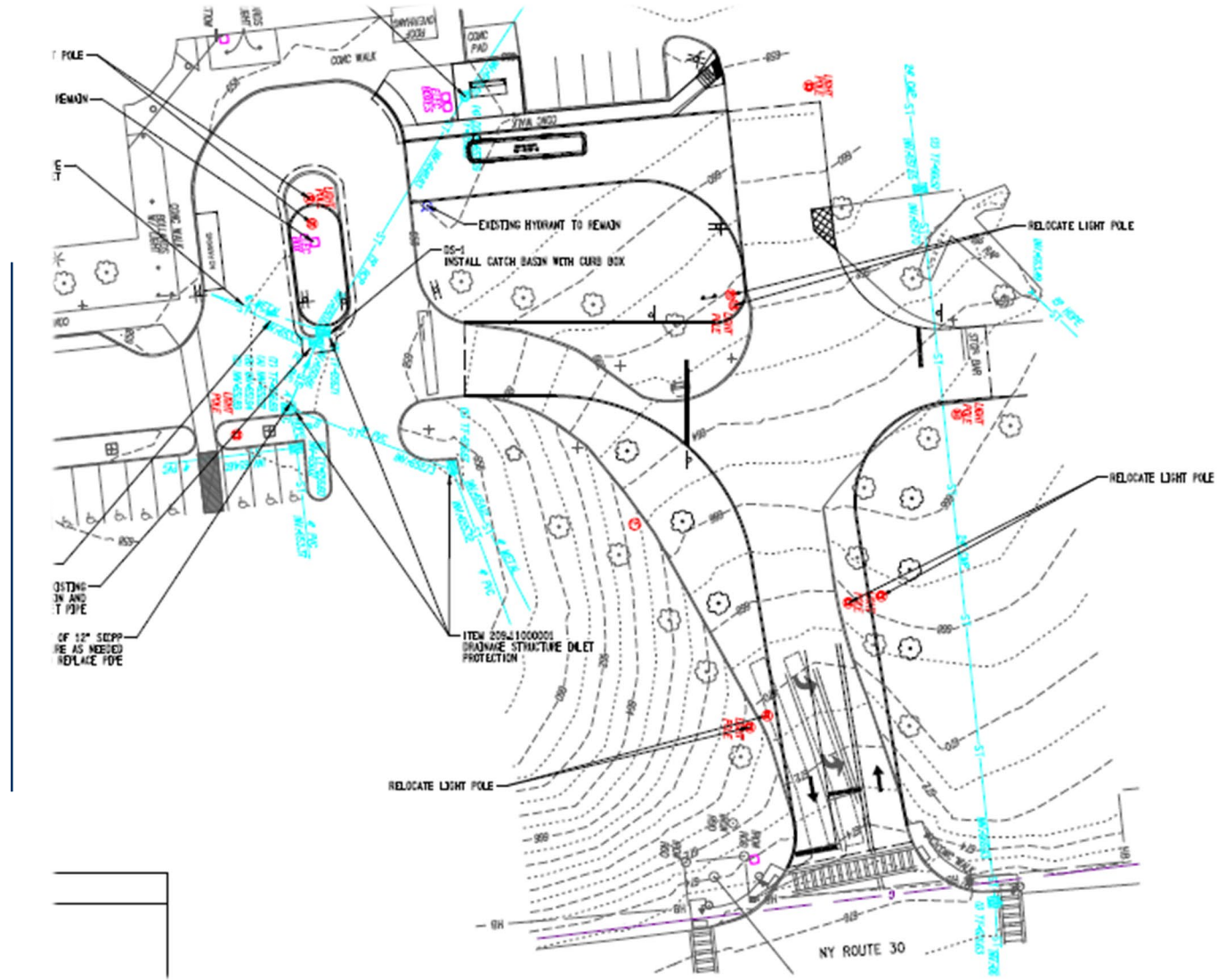
# Church & Kellogg Streets

- Intersection and bus stop improvements in Amsterdam
- Coordinating with the City and NYSDOT on preliminary design
- Planning a presentation to the Common Council
- Design and construction funded through a 2024 Transportation Alternatives Program (TAP) grant
- Construction estimate: \$839,110



# Montgomery County - St. Mary's Memorial Campus

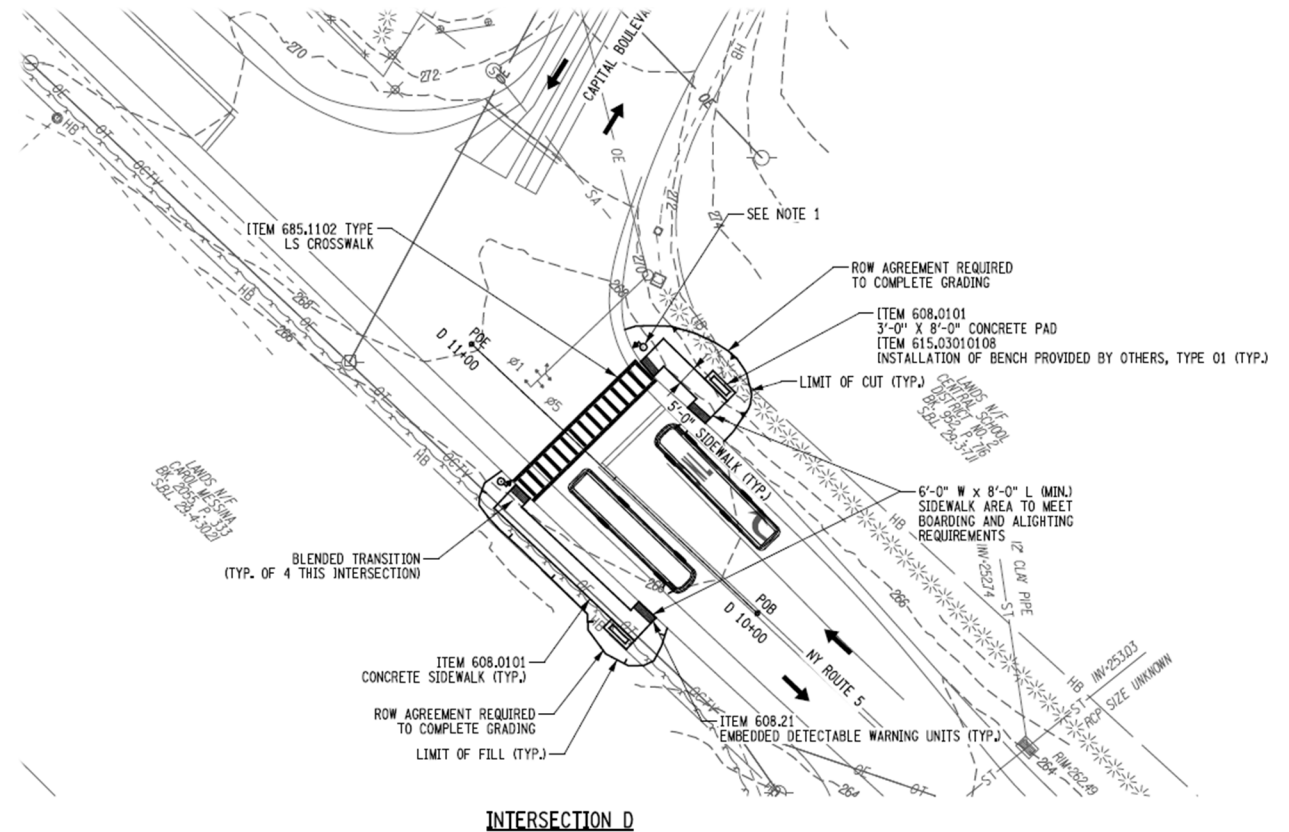
- Bus turnaround for safer operations
- Coordinated work zone details with St. Mary's
- Finalizing design details
- Construction estimate: \$756,000



## Finalizing Design

# Montgomery County - Route 5 Industrial Park

- Crosswalks and landing pads at 2 points at the industrial park
- Serve new stops on route #605
- Construction estimate: \$782,000

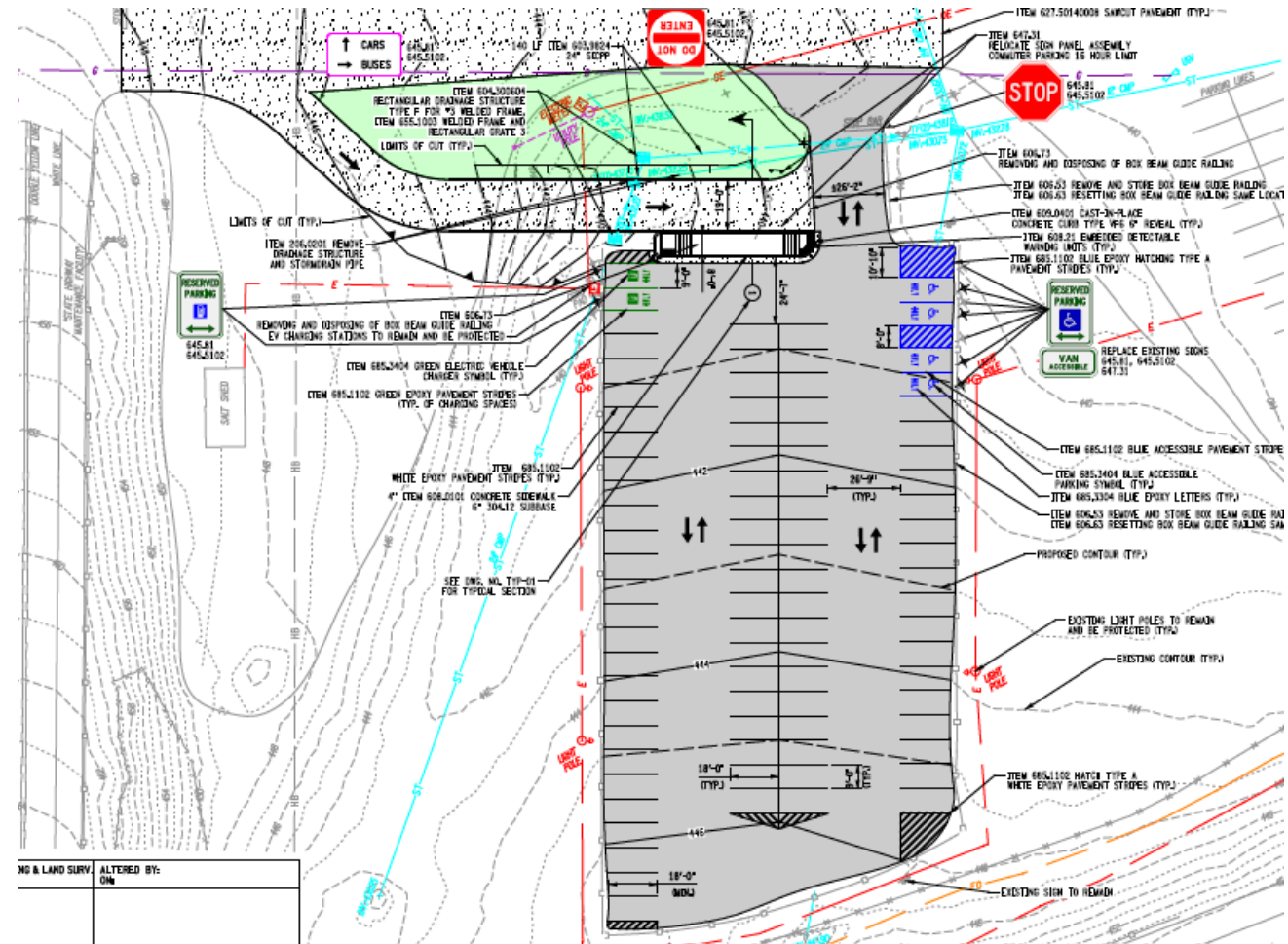


# Montgomery County - Exit 26 Park & Ride

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# Montgomery County - Exit 27 Park & Ride

- Creating a boarding area with a bus-only lane
- Coordinating construction with NYS Thruway Authority (property owner)
- Construction estimate: \$990,000



# Ballston Spa Infrastructure

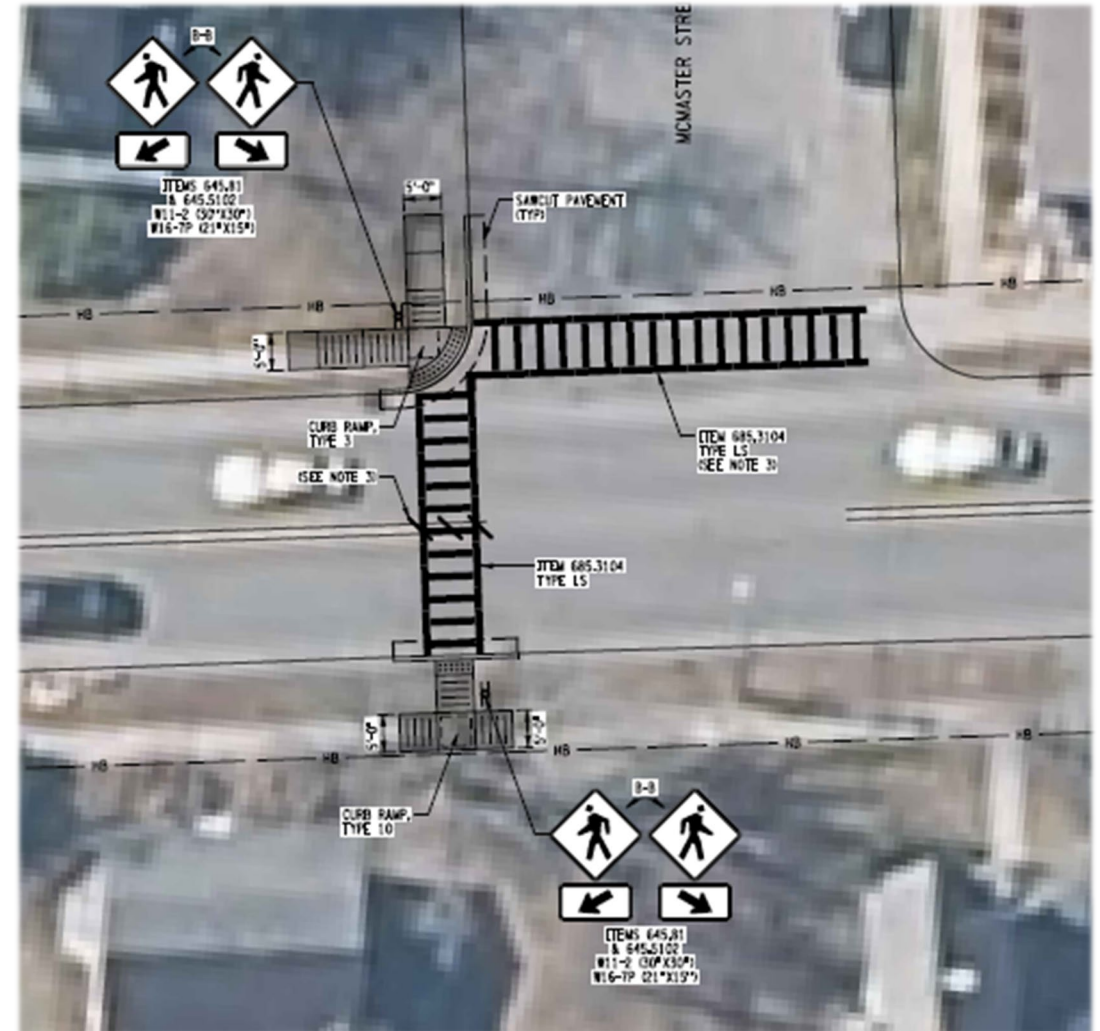
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Finalizing Design

# Ballston Spa Infrastructure

- Three sites:
  - ReShop Lot – shelter and sidewalk
  - McMaster Street – crosswalks
  - Doubleday Woods Dr – shelter and sidewalk
- Coordinating final design details with the Village of Ballston Spa and National Grid
- Construction estimate: \$151,104\*

McMaster St

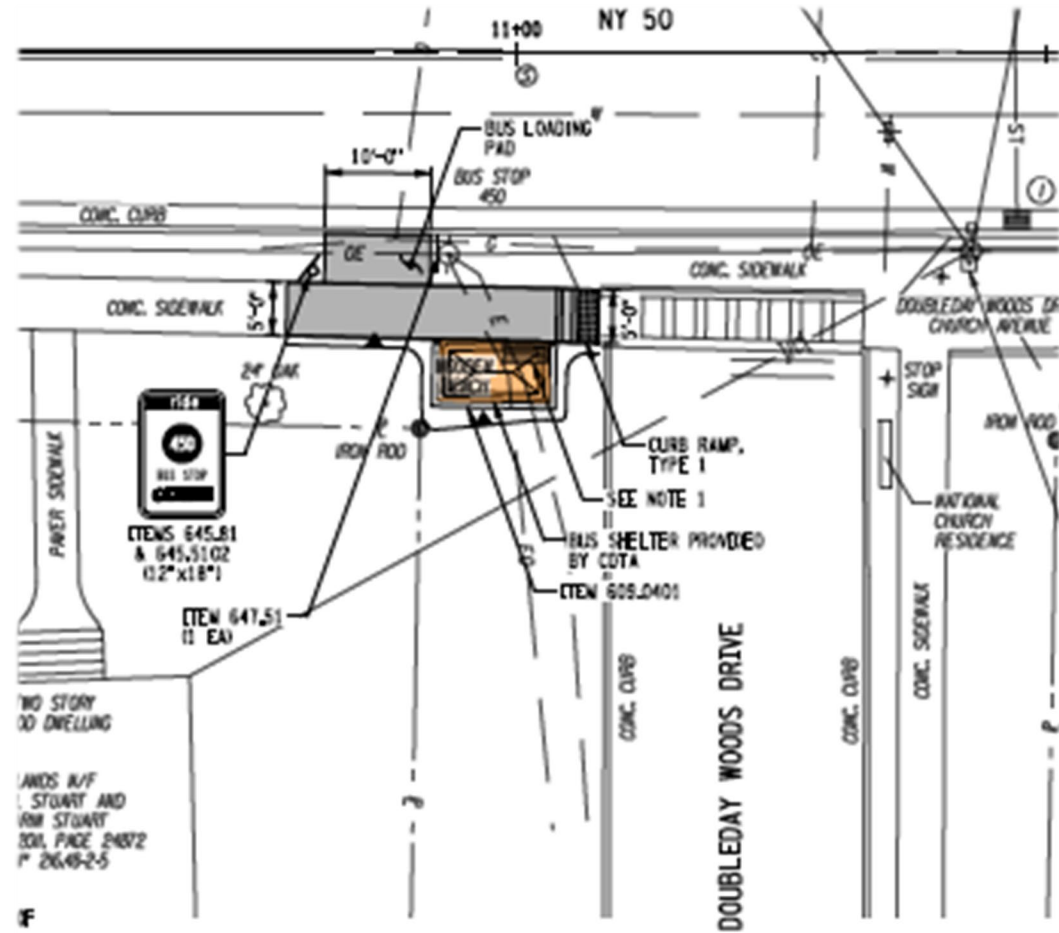


Finalizing Design

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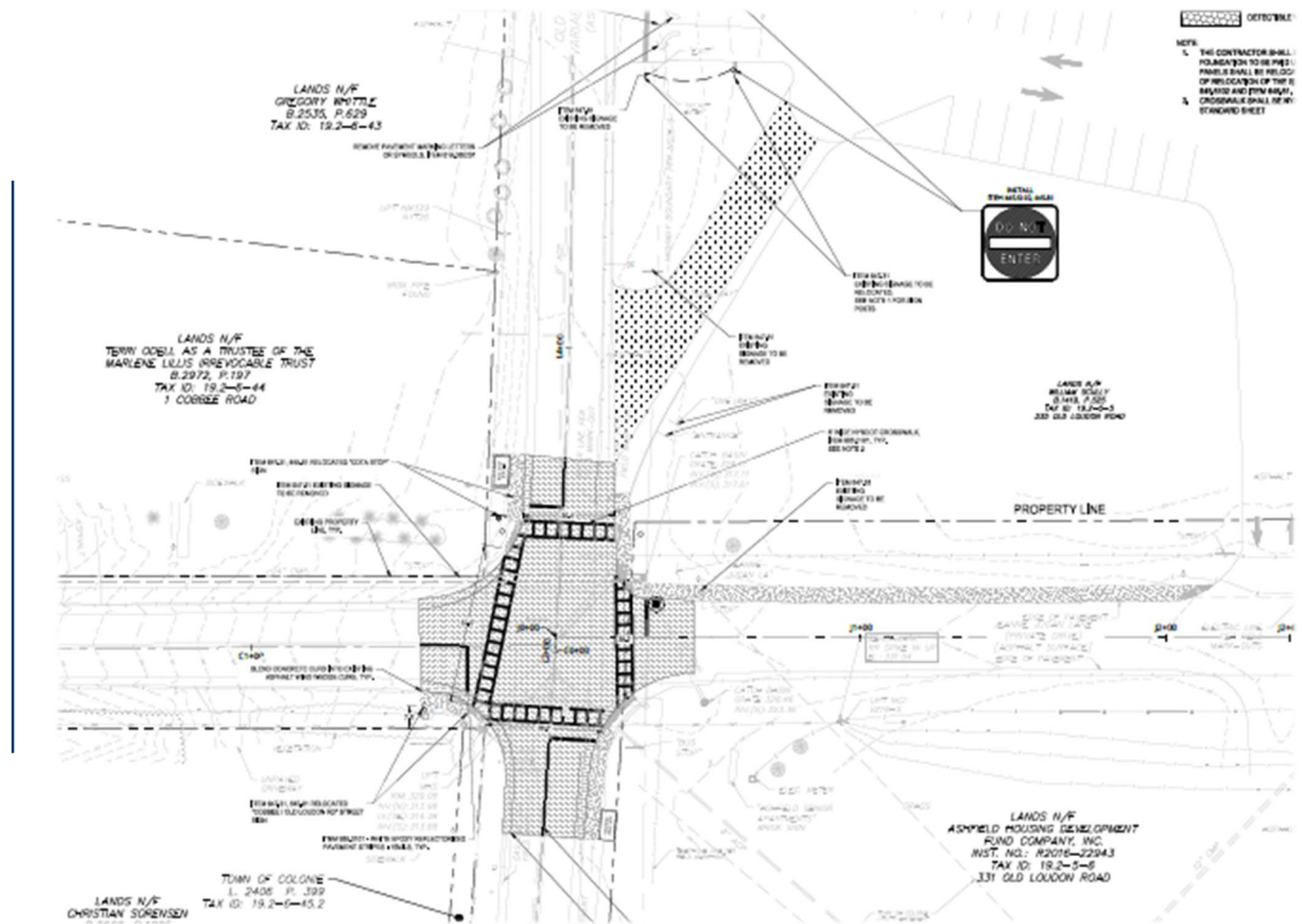
Doubleday Woods Dr



## Finalizing Design

# Old Loudon & Cobbee Roads

- Improving crosswalks, sidewalks, and waiting areas for student riders
- Coordination with St. Ambrose school, Town of Colonie, and Ashfield Apartments
- Construction estimate: \$401,552



# Washington Avenue & North Allen Street

- [illegible]



# THANK YOU!



Questions? | Comments? | Next Steps.