CDTA COMMITTEE AGENDA Community and Stakeholder Relations Committee Friday, December 7, 2018 at 11:30 AM 110 Watervliet Avenue, Albany, NY 12206

Committee Item	Responsibility	
Call to Order	Jackie Falotico	
Ascertain Quorum	Jackie Falotico	
Agenda Approval	Jackie Falotico	
Approve Minutes of October 29, 2018	Jackie Falotico	
Consent Agenda ItemsNo Items Scheduled		
 Administrative Discussion Items Stakeholders Inventory Community Engagement/ * Media Relations Report 	Jaime Watson/ Jon Scherzer Jaime Watson	
Executive SessionNo Items Scheduled		
Next Meeting Date: Friday, January 25, 2019 at 11:30am		

Adjourn

* Indicates Material (Or Additional Material) Will Be Provided at Meeting

Jackie Falotico



Capital District Transportation Authority Community and Stakeholder Relations Committee Meeting Minutes – October 29, 2018 at 11:00am; 110 Watervliet Avenue

In Attendance: Jackie Falotico (Chair), Jayme Lahut, Dave Stackrow, Mike Criscione, Mark Schaeffer, Denise Figueroa, Carm Basile, Jaime Watson, Amanda Avery, Mike Collins, Chris Desany, Fred Gilliam, Lance Zarcone, Bob Sears, Stacy Sansky, Jon Scherzer, Ross Farrell, Thomas Guggisberg, Vanessa Salamy, Lisa Marrello

Meeting Purpose

This was the first meeting of the Community and Stakeholder Relations Committee. Committee Chair Jackie Falotico noted that a quorum was present. There were no previous minutes to approve.

Consent Agenda Items

None.

Administrative Discussion Items

Objectives of the CSR Committee -

- Discussion began with reflection on CDTA's existing partnerships and community outreach and focused on how to strengthen and deepen relationships within our four-county service area.
- Jaime Watson, gave a report on Community Engagement and Media Relations efforts and what the Committee can expect for future meetings.
- An update was provided on *New Yorkers for Better Public Transit* initiative led by the New York Public Transportation Association. New Yorkers for Better Public Transit is a grassroots coalition, which focuses attention on the need for more investment in public transit services throughout New York State.
- The Coalition is intended to educate elected officials, community leaders, customers, and supporters about transit in New York State.

Government Relations Update -

• Lisa Marrello from Jackson Lewis provided an update on advocacy efforts and an overview of the current legislative landscape.

CDTA Branding Guidelines -

- Jon Scherzer provided an overview of the branding guidelines that will be implemented company-wide.
- Over the last several years, CDTA has positioned itself as the region's mobility leader, providing transportation services and operational support throughout the area.
- Branding is critical to the evolution of CDTA from bus company to regional economic driver. Company assets including business cards, advertisements, supervisor reports will be updated to give a more cohesive look and feel.

• The re-fresh will roll out over the coming months. Marketing will work with each department to update internal and external documents, forms and marketing assets. This will be accompanied by a system for branding verification that allows consistency that CDTA is represented in a coordinated fashion from employee work areas to mass market advertising.

Executive Session

No items scheduled.

Next Meeting

Friday, December 7, 2018 at 11:30am at 110 Watervliet Avenue

Memorandum

November 30, 2018

To:Chairwoman, Community and Stakeholder Relations Committee
Members, Community and Stakeholder Relations CommitteeFrom:Jaime Watson
Jon Scherzer

Subject: Stakeholder Inventory

Attached is an inventory of our stakeholders. This is a first draft and will be a good discussion piece with the committee. We broke the inventory into broad categories and have a section for notes to explain the nature of our relationship.

The intent of the inventory is to illustrate our deep connections in the community and give us an idea of where we are strong and where we may need to focus time and energy. It plays into our positioning work and efforts to make our company more active throughout the community. I think we are a step ahead of other systems in New York and the length and depth of our relations is indicative of our work in this regard.

Staff will provide a more detailed narrative at the December committee meeting and engage the members in a discussion about the inventory and required efforts to deepen our scope in the region.

Copy: Chief Executive Officer

Community and Stakeholder Relations Relationships - Categorization

Category - Educational Institutions

Colleges:
Albany College of Pharmacy
Albany Law School
Albany Medical College
College of St. Rose
Hudson Valley Community College
Educational Opportunity Center
Maria College
Rensselaer (RPI)
Sage Colleges
Schenectady County Community College
Siena College
Skidmore College
University at Albany
Union College

School Districts:

Albany City Schools Troy City Schools Schenectady City Schools Capital Region BOCES Catholic High School Cohoes School District CBA Green Tech High School LaSalle

Category - Membership and Business Organizations

Chambers and Tourism: Capital Region Chamber Rensselaer County Chamber of Commerce Colonie Chamber Guilderland Chamber Saratoga County Chamber Southern Saratoga County Chamber Discover Albany (Convention/Visitors Bureau) Discover Saratoga (Convention/Tourism Bureau) Discover Schenectady (Tourism Bureau)

Business Improvement Districts:

Downtown Albany BID Lark Street BID Central Avenue BID

Notes

UA partner UA partner

Notes

UA/Service partner Purchase Passes

Purchase Passes

UA Partner Purchase passes Purchase Passes Purchase passes

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Member Member Member

Member

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Service Partner Service Partner Cooperative Outreach Downtown Troy BID Saratoga Small Business Administration Schenectady Downtown Improvement District

Category - Government

Public Authorities:

Albany Port District Commission Schenectady Metroplex Albany Convention Center Authority Albany Parking Authority Albany County Airport Authority Albany Port District Commission

Agencies:

NYSDOT NYSOGS NYSDEC NYSERDA NYSTA (Thruway) Empire State Development CDTC CDRPC

Public Safety

Albany County Sheriff Albany Police Albany Fire Colonie Police Cohoes Police Rensselaer County Sheriff Saratoga Police Saratoga County Sheriff Schenectady Police Schenectady Fire Troy Police New York State Police

Category - Economic Development Builders and Developers:

BBL First Columbia Galesi Group Judge Development Onmi Development Rosenblum Companies Capitalize Albany Saratoga Partnership Center for Economic Growth

Service Partner

Notes

Service Partner

Service Partner UA Partner

Notes Funding/Project Partner

Funding/Project Partner Funding/Project Partner

Funding/Project Partner Funding/Project Partner Project Partner

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Cooperative Outreach Various

Notes Project Partner

Project Partner Project Partner

Project Partner Funding/Project Partner

Major Employers (UA):

Albany Medical Center Ellis Medicine Golub Corporation/PC/ Market 32 Hannaford Supermarkets St. Peter's Health Partners Saratoga Hospital CDPHP MVP Health Care B. Lodge and Son BBL Hospitality Rivers Casino/Mohawk Harbor SEFCU Shop Rite Supermarkets Stewart's Shops TransFinder

Category - Not for Profits

Albany Police Athletic League Albany Boys and Girls Club Albany Pine Bush Conservatory Troy Boys and Girls Club Lansingburgh Boys and Girls Club American Cancer Society American Red Cross **Big Brothers Big Sisters** Capital District Center for Independence **Catholic Charities** Colonie Senior Citizens Center Equinox Independent Living Center of Hudson Valley Northeastern Association of the Blind Palace Theater Proctor's Theater Ronald McDonald House Northeast Kidney Foundation Senior Services of Albany SPAC United Way of the Greater Capital Region

Category - Advocacy Groups

APTA NYPTA NYS Association of Counties NYS Business Council NYS Economic Development Council Association Development Group

Notes

- UA Partner Purchase Passes Sales Outlet Sales Outlet Purchase Passes
- Title Sponsor/Bikes Service Partner Purchase Passes Purchase Passes UA Partner

UA Partner

Service/Project Partner

Notes Cooperative Outreach

Cooperative Outreach Service Partner

Fundraising/Project Partner

Service Partner Purchase Passes Cooperative Outreach Purchase Passes Sales Outlet/Service Partner Sales Outlet Cooperative Outreach Cooperative Outreach Program Partner Cooperative Outreach Fundraising/Project Partner

Notes

Jackson Lewis

Category - Customers and Rider Groups Citizens for Public Transit

Category - Utilities/Other

Amtrak National Grid

Category - Labor Organizations

ATU CSEA PEF

Municipalities

Albany County Rensselaer County Schenectady County Saratoga County City of Albany City of Troy City of Saratoga Springs City of Schenectady

Updated: November 28, 2018

Notes Cooperative Outreach

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Purchase Passes Purchase Passes Purchase Passes Purchase Passes Project Partner Project Partner Project Partner