<table>
<thead>
<tr>
<th>Committee Item</th>
<th>Responsibility</th>
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<tbody>
<tr>
<td>Call to Order</td>
<td>Mike Criscione</td>
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<tr>
<td>Approve Minutes of Thursday, May 25, 2023</td>
<td>Mike Criscione</td>
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<td><strong>Administrative Discussion Items</strong></td>
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<td>• Summer/Fall Service Changes</td>
<td>Ross Farrell</td>
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</tbody>
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Next Meeting: Thursday, September 14, 2023 at 12:00 pm via Microsoft Teams and 110 Watervliet Ave.

Adjourn                                           | Mike Criscione   |
In Attendance: Pat Lance, Peter Wohl, Georgie Nugent; Carm Basile, Amanda Avery, Mike Collins, Chris Desany, Lance Zarcone, Jaime Kazlo, Vanessa Fox, Jon Scherzer, Emily DeVito, Thomas Guggisberg, Sarah Matrose, Kelli Schreivogl, Patricia Cooper

Meeting Purpose
Regular monthly meeting of the Strategic and Operational Planning Committee. Committee Member Jayme Lahut noted that a quorum was present. Minutes from the April 20, 2023 meeting were reviewed and approved.

Administrative Discussion Items
Transit Quick Takes: Operator Work

- Over the last several months we have had extensive discussions about balancing the challenges involved with operator recruitment, retention, and attendance, with meeting our service commitments to our customers. Many of these topics involve the inherent nature of work that operators must perform on a day-to-day basis. Gary Guy, Director of Transportation, facilitated a discussion around several of the considerations that go into creating operator schedules and assigning work.

- There are several categories of schedules, including working days, nights, splits, weekdays, partial weekends, and entire weekends. The ability to choose these schedules is based on seniority and the rules in the collective bargaining agreement.

- NYA (No Run Available) schedules are more non-traditional pieces of work that cover runs left after senior operators make their choices.

- Extra list operators have no designated schedule for the duration of the pick and must sign up for work daily. This is due to changes in daily absenteeism, special events, training relief, etc.

- Hold down assignments also have no formal, designated schedule, but will allow a person to sign up for work on a weekly or monthly basis.

- Vacation floaters work the weeks that other operators take off as vacations.

- Balancing these considerations, coupled with operator shortages is complex. What one employee may consider “good”, another may consider “bad”. With quality, experienced staff and supervision, we can minimize the negative impacts on our employees and our customers.

Next Meeting
Thursday, June 22, 2023, at 12:00 pm via Microsoft Teams and at 110 Watervliet Ave.
Memorandum

June 22, 2023

To: Strategic and Operational Planning Committee

From: Christopher Desany, Vice President of Planning and Infrastructure

Subject: Upcoming Service Changes

Overview
We are recommending service changes for this summer with the goals of expanding service, accommodating new Universal Access contracts, and improving operations / on-time performance.

Seasonal Changes
- High school / middle school service suspended
- Routes #11, #115, #286, #452 (college services) at reduced service.
- Route #96 (Grafton) and #875 (Saratoga Trolley) resume with minor adjustments.
- Route #872 (Albany County Nature Bus) + Route #873 (Schenectady County Nature Bus)

June 25th Service Changes
- Route #100 (Mid City Belt): Increased frequency and span on weekdays.
- Route #106 (Uptown Belt): Increased frequency and span on weekdays.
- Route #114 (Madison/Washington): Increased frequency on Saturdays.
- Route #451 (W. Saratoga): New midday and night trips; Service to senior center and apts.
- Route #600 (Neighborhood Belt): Increased frequency and span on weekdays.
- Route #601 (South Side/Rt. 30): Increased frequency on weekdays.
- Route #815 (Troy Shopping): Routing modified to serve Monument Square Apartments.
- Route #840 (Saratoga Shopping): Additional mid-day trips. Service to senior center and apts.
- Route #905 (Red Line BRT): Span extended on weekdays. Frequency and span increased on Saturdays.
- Minor changes to #1, #10, #12, #85, #87, #289, and #355 for operational improvements.
September 3rd Service Changes

- **Route #87 (Hoosick St/RPI):** Increase frequency and span on weekdays and weekends
- **Route #114 (Madison/Washington):** Extend select trips to Washington Ave Extension.
- **Route #182 (Albany/Latham/Cohoes/Troy):** Increase span on Sundays.
- **Route #233 (Albany/Schodack):** Increase peak frequency, extend select trips to Nassau.
- **Route #351 (Broadway/Van Vranken):** Increase weekday frequency.
- **Route #353 (Scotia/Mont Pleasant):** Increase frequency and span on weekday/Saturday/Sunday.
- **Route #450 (Schenectady/Wilton):** Increase frequency and span, deviate to Saratoga DSS.
- **Route #522 (Hudson River Express):** Discontinue due to very low ridership
- **Brown MAX Service or Route #602:** Provide service to FMCC from Amsterdam.
- **Minor changes to Route #922/923 (Blue Line BRT):** for operational improvements