

HOW DO I TAP MY NAVIGATOR CARD?

Simply place your *Navigator* card on top of the farebox centered, flat and touching the smart card reader. The reader will turn orange as it detects the card, green if the fare is accepted, or red if the card is not recognized.

HOW MUCH WILL IT COST TO RIDE WHEN PAYING CASH?

The base cash fare is staying the same for all services:

- Regular route service \$1.50 per ride
- BusPlus service \$2.00 per ride
- STAR service \$2.50 per ride
- NX varies by Zone

DO I HAVE TO USE NAVIGATOR?

No. Customers will always be able to pay with cash but the extra benefits of *Navigator* make it the smart choice for today's rider! CDTA *Swipers* and paper passes will be phased out over the course of 2017.

(CDTA will accept trip cards, current Swipers and passes for at least 12 months after the new system is in place. On-board sales of Day cards and change cards will be discontinued once Navigator has been fully implemented.)

DISCOUNTED SERVICES

All qualified half fare and STAR customers will receive a half fare *Navigator* picture ID card. This card will provide access to discounted pricing on all regular products. For more information about discounted rider programs, visit www.cdta.org.

- **STAR.** All STAR customers will be provided with a new *Navigator* picture ID smart card. This will offer easier account access and streamline our current system.
- **HALF FARE.** Half fare pricing applies to all CDTA fare products. All verified half fare customers will be provided with a new *Navigator* picture ID smart card for access to discounted pricing.



For more information contact us at:

Customer Service Center:

(518) 482-8822

85 Watervliet Avenue
Albany, New York 12206

www.cdta.org

Meet Navigator, CDTA's new fare collection system, bringing smart card technology to New York's Capital Region!



CAPITAL DISTRICT TRANSPORTATION AUTHORITY

All rights reserved © 2017








Driving The Capital Region Forward

HOW DOES NAVIGATOR WORK?

Just follow these three simple steps and you'll be ready to explore the region!

- 1 Register.** Take advantage of new benefits when you register your card and create a *Navigator* account. Make sure to visit www.cdta.org to sign up for your free account today!
- 2 Load.** You can add funds to your *Navigator* card online, over the phone or in person at one of our retail outlets, whichever is most convenient!
- 3 Ride.** Simply tap your *Navigator* card to the farebox each time your ride. The farebox will automatically deduct the lowest fare!

WHY SWITCH TO NAVIGATOR?

-  **More Convenience.** You can replenish your *Navigator* balance online, over the phone, at one of our retail outlets or stop by CDTA's Customer Service Center!
-  **More Security.** When you sign up for an account and register your *Navigator* Card, your balance is protected if the card is lost, stolen or damaged!
-  **Better Service.** *Navigator* will help tailor routes and schedules by reducing boarding times, improving on-time performance and increasing reliability!
-  **Extra Savings.** *Navigator* will automatically calculate and charge the "best fare" so Pay As You Go customers will never pay more than the cost of a day pass!
-  **More Rewards.** New loyalty programs with special offers, discounts, contests and promotions for riding are on the way!

TWO EASY WAYS TO RIDE

Pay As You Go

It's like having cash on your card! Each ride will cost \$1.30 for first three rides, while the fourth and up are free for the rest of the day.

Frequent Rider

Just like the 31-Day Rolling *Swiper*, this monthly pass is valid for 31 days of unlimited rides from the first day of use for just \$65.

ARE FARES GOING TO INCREASE?

No. Fares will remain the same with *Navigator* as they are now. In fact, all *Navigator* Pay as You Go customers will see a reduction in daily prices!

NORTHWAY XPRESS FARES

ZONE	PAY AS YOU GO	FREQUENT RIDER
ZONE 1	\$3.50	\$110.00
ZONE 2	\$3.90	\$125.00
ZONE 3	\$5.00	\$170.00

CAN I USE MY NAVIGATOR TO PAY FOR ANOTHER PERSON?

Yes. You can pay for another person traveling with you by using the Pay As You Go balance on your *Navigator* card. Just notify the driver that you will be paying for another person and tap when instructed. Each additional ride will cost **\$1.30** and will **not** count toward your daily "best fare" cap.

WHERE CAN I GET OR REPLENISH MY NAVIGATOR CARD?

You can purchase or replenish a *Navigator* card online www.cdta.org, at our retail outlets, by calling (518) 482-8822 or by visiting CDTA's Customer Service Center.

WHEN WILL FUNDS BE ACTIVE ON MY CARD?

All products purchased in person at any retail outlet or the CDTA Sales Center will be available immediately. When replenishing your card online or over the phone, your balance will be available within two days of purchase.

WHERE CAN I CHECK MY NAVIGATOR BALANCE?

- You can check your balance at the CDTA Sales Center or any *Navigator* retail outlet. No purchase necessary.
- Online at www.cdta.org or over the phone at (518) 482-8822.
- Your card balance will be displayed briefly on the farebox screen when your card is tapped.

HOW DO I RELOAD FUNDS TO MY CARD WITH AUTOBUY?

Once you have created a *Navigator* account, your card may be reloaded automatically with the **AutoBuy** feature. When your Pay as You Go balance gets low or your Frequent Rider pass is about to expire, **AutoBuy** will automatically replenish your card so you never have to worry running out of funds again!