

HALF FARE ISSUING SITES

ALBANY COUNTY

CDTA Sales Center

85 Watervliet Avenue Albany, NY 12206

Phone: (518) 437-6875

Monday – Friday

9:00am to 5:00pm

RENSSELAER COUNTY

CDTA Troy Division

40 Hoosick Street Troy, NY 12180

Phone: (518) 437-6822

Wednesdays

10:00am to 1:00pm

SARATOGA COUNTY

Saratoga Springs Train Station

(CDTA/Greyhound Ticket Office)

26 Station Lane, Saratoga Springs, NY 12866

Phone: (518) 584-8031

Monday - Friday

*Please call ahead for hours.

SCHENECTADY COUNTY

Department of Social Services

797 Broadway #301, Schenectady, NY 12305

Phone: (518) 344-2757

Monday 9:00am to 12:00pm

Friday 1:00pm to 3:00pm

(By Appointment Only)

INQUIRIES

If your application for a Half Fare *Navigator* photo ID card is turned down, or if you have questions about the program, please contact:

Tanya Pitts

CDTA Disability Certification Manager

110 Watervliet Avenue

Albany, NY 12206

(518) 437-8378

tanyap@cdta.org



Navigator

HALF FARE PROGRAM

Customer Service Center

(518) 482-8822

85 Watervliet Avenue

Albany, New York 12206

www.cdta.org

CDTA 50



CAPITAL DISTRICT TRANSPORTATION AUTHORITY

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WHAT IS THE HALF FARE PROGRAM?

The Capital District Transportation Authority offers Half Fare rates to citizens age 65 and older, honorably discharged veterans and disabled individuals to access transit services. **All customers who qualify for Half Fare, will need to obtain a *Navigator* Half Fare photo ID card to ride on CDTA services.**

WHAT IS THE HALF FARE NAVIGATOR CARD?

Navigator is CDTA's reloadable smart card and photo ID for those who qualify for Half Fare. This card verifies that customers are entitled to pay Half Fare and can only be used by the person it was issued to. Expiration dates are printed on the back of the card.

CDTA *Navigator* Half Fare Photo ID cards are issued at select locations throughout Albany, Rensselaer, Saratoga and Schenectady Counties. The addresses and telephone numbers for these locations are listed on the back of this brochure.

Half Fare *Navigator* Photo ID cards are automatically registered, and the balance is protected if your card is lost or stolen. Make sure to report a lost or stolen card as soon as possible whether online, over the phone or in person.

Please note: Customers using *Navigator* smart cards will need to pay a one-time \$2 fee for all new, lost or stolen cards.

HOW TO PAY HALF FARE ON THE BUS

Seniors, veterans, and customers with disabilities with a valid *Navigator* photo ID card pay half of the regular fare any time they use CDTA services. You can pay with cash or use your *Navigator* Photo ID card.

Take any of the methods listed on the next column to any of the issuing sites where Half Fare *Navigator* ID cards are produced.

HOW TO OBTAIN A HALF FARE CARD

1. By showing proof that you are receiving a disability benefit under one of these programs:

- ☐ Medicare
- ☒ Social Security Disability Insurance (SSDI)
- ☒ Supplemental Security Income (SSI)
- ☒ Veterans Administration (VA) Disability.

Just take your Medicare card or an award letter along with a photo ID to any of issuing sites where Half Fare *Navigator* photo ID's are produced.

2. By requesting certification through one of the human service agencies below:

- ☐ Center for Disability Services
- ☒ Living Resources
- ☒ NYS Commission for the Blind
- ☒ Schenectady ARC
- ☐ ACCESS-VR
- ☒ Foster Grandparents
- ☒ NYS Office of People w/ Developmental Disabilities
- ☒ Mohawk Opportunities
- ☐ CDPA Community Support Program
- ☒ Department of Veteran Affairs/Veterans Industries
- ☒ Saratoga County Rural Preservation Company
- ☒ NABA

Agencies will complete the certification process for you. CDTA will send an approval letter with instructions to obtain the Half Fare *Navigator* photo ID Card.

3. Contact CDTA's ADA Certification Manager at (518) 437-8378 for a Medical Determination Form, which will be filled out by your physician and returned to CDTA. You will be given an approval letter with instructions to obtain the half fare *Navigator* photo ID Card.

PAYING WITH NAVIGATOR

Pay As You Go - like having cash on your card. When you ride, you will pay \$.65 per ride for the first three rides, while the fourth and up are free for the rest of the day. You will never pay more than \$1.95 per day!

Frequent Rider - this unlimited pass is valid for 31 consecutive days from the first use and costs \$32.50.

You can add value to your *Navigator* card:

- ☒ In person at nearly 50 retail locations
- ☒ Over the phone at (518) 482-8822
- ☒ Online at CDTA.ORG

When you get on the bus, place your *Navigator* photo ID card on the card reader located on top of the farebox. Your fare will be deducted automatically. Present the *Navigator* ID card to the driver for photo verification if requested.

PAYING WITH CASH

- ☒ Regular Route Service: \$0.75
- ☒ Bus Rapid Transit: \$1.00
- ☒ Flex: \$1.50 per trip
\$12.50 for 10-trip discounted pass

NORTHWAY XPRESS FARES

ZONE	CASH	NAVIGATOR	FREQUENT RIDER
ZONE 1	\$2.00	\$1.75	\$55.00
ZONE 2	\$2.50	\$1.95	\$62.50
ZONE 3	\$3.50	\$2.50	\$85.00