

HALF FARE ISSUING SITES

ALBANY COUNTY

CDTA Sales Center
85 Watervliet Avenue, Albany, NY 12206
Phone: (518) 437-6875
Monday – Friday
9:00am to 5:00pm

RENSSELAER COUNTY

CDTA Division (Troy)
40 Hoosick Street, Troy, NY 12180
Phone: (518) 437-6822
Wednesdays from 10:00am to 1:00pm

SARATOGA COUNTY

Saratoga Springs Train Station
(CDTA/Greyhound Ticket Office)
26 Station Lane, Saratoga Springs, NY 12866
Phone: (518) 584-8031
Monday – Friday: 8:00am to 4:00pm

SCHENECTADY COUNTY

Department of Social Services
797 Broadway #301, Schenectady, NY 12305
Phone: (518) 344-2757
Monday 9:00am to 12:00pm
Friday 1:00pm to 3:00pm
(By Appointment only)

INQUIRIES

If your application for a half fare *Navigator* photo ID card is turned down, or if you have questions about the program, please contact

**Tanya Pitts CDTA Disability
Certification Manager**

110 Watervliet Avenue Albany, NY 12206
(518) 437-8378 | tanyap@cdta.org



For more information contact us at

Customer Service Center:
(518) 482-8822

85 Watervliet Avenue
Albany, New York 12206

www.cdta.org

Navigator[★]

Half Fare Program

CDTA

CAPITAL DISTRICT TRANSPORTATION AUTHORITY
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WHAT IS A HALF FARE PROGRAM

The Capital District Transportation Authority offers half fare rates to citizens age 65 and over, and disabled individuals to access CDTA's fixed route service. Starting January 1, 2018 all customers who qualify for half fare, will need to obtain a *Navigator* Half Fare photo ID card to pay reduced fare on the bus.

WHAT IS A HALF FARE NAVIGATOR CARD?

Navigator is CDTA's new reloadable smart card and photo ID for those who qualify for reduced fare. This card is to verify that customers are entitled to pay half fare on the bus and can only be used by the person it was issued to. Card expiration dates are printed on the back of the card.

CDTA *Navigator* Half Fare Photo ID cards are issued by select locations throughout Albany, Rensselaer, Saratoga and Schenectady Counties. The addresses and telephone numbers for these locations are listed on the back of this brochure.

Half Fare *Navigator* Photo ID cards are automatically registered and the balance is protected if your card is lost or stolen. Make sure to report it lost as soon as possible whether online, over the phone or in person.

WHO CAN OBTAIN A HALF FARE NAVIGATOR CARD?

Customers that are 65 years of age or older may obtain a Half Fare *Navigator* photo ID from one of our issuing sites. Just bring a valid photo ID with proof of age (e.g. driver license, birth certificate, etc.)

Customers that have a verified disability have options to verify their half fare status. Just take any of the approved methods listed on the next column to any of the issuing sites where Half Fare *Navigator* ID cards are produced.

HOW TO OBTAIN A HALF FARE CARD:

1. By showing proof that you are receiving a disability benefit under one of the following programs:

- Medicare
- Social Security Disability Insurance (SSDI)
- Supplemental Security Income (SSI)
- Veterans Administration (VA) Disability.

Just take your Medicare card or an award letter along with a photo ID to any of issuing sites where Half Fare *Navigator* photo ID's are produced.

2. By requesting certification through one of the human service agencies listed below:

- Center for Disability Services
- Living Resources
- NYS Commission for the Blind
- Schenectady ARC
- ACCESS-VR
- Foster Grandparents
- NYS Office of People with Developmental Disabilities
- Mohawk Opportunities
- CDPA Community Support Program
- Department of Veteran Affairs/Veterans Industries
- Saratoga County Rural Preservation Company
- NABA

Agencies will complete the certification process for you. CDTA will send an approval letter with instructions to obtain the Half Fare *Navigator* photo ID Card.

3. Contact CDTA's ADA Certification Manager

Call (518) 437-8378 for a Medical Determination Form, which will be filled out by your physician and returned to CDTA. You will be given an approval letter with instructions to obtain the half fare *Navigator* photo ID Card.

HOW TO PAY HALF FARE ON THE BUS?

Seniors and customers with disabilities with a valid *Navigator* photo ID card pay half of the regular fare any time they use CDTA services. You can pay with cash or add balance directly to your *Navigator* photo ID.

PAYING WITH NAVIGATOR:

Pay As You Go - like having cash on your card. When you ride, you will pay \$.65 for the first three rides, while the fourth and up are free for the rest of the day. You will never pay more than \$1.95 per day!

Frequent Rider - this unlimited pass is valid for 31 consecutive days from the first use. It works just like the 31-day Swiper and costs \$32.50.

You can add value to your *Navigator* card:

- In person at nearly 50 retail locations
- Over the phone at (518) 482-8822
- Online at CDTA.ORG

When you get on the bus, place your *Navigator* photo ID card on the card reader located on top of the farebox. Your fare will be deducted automatically. Present the *Navigator* card to the driver for photo verification if requested.

PAYING WITH CASH:

- Regular Route Service: \$0.75
- BusPlus: \$1.00

When you get on the bus, place your *Navigator* photo ID card on the card reader located on top of the farebox to validate it. Using exact change, put half the regular fare into the farebox.

Northway Xpress (NX) Service Fares (Zones 1- 3):

NORTHWAY XPRESS FARES			
ZONE	PAY AS YOU GO	FREQUENT RIDER	CASH
ZONE 1	\$1.75	\$55.00	\$2.00
ZONE 2	\$1.95	\$62.50	\$2.50
ZONE 3	\$2.50	\$85.00	\$3.50